Al Revolution: The Big Picture for Financial Professionals





Presented By John H. Higgins, CPA.CITP Rochester, Michigan

Learning Objectives



- Understand the fundamentals of AI technology
- Recognize the potential of this powerful technology for CPAs & CFOs



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Nationally recognized thought leader, advisor, author and speaker on CPA technology

Strategic technology advisor to the profession w/ 35+ years of experience

Founded and sold two CPA technology advisory startups

Former National Mid-market Technology Partner - BDO

CPA Practice advisor Top 25 Thought Leader for the CPA profession

AICPA Business & Industry Hall of Fame Inductee

Past Chair of the Michigan Association of CPAs

Passionate advocate for the CPA profession!

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- Understanding the Impact of AI
- Generative AI and How it Works
- Using Al in Accounting / Tax / Audit / Finance
- Identifying AI Opportunities in Your Organization
- What Comes Next for AI
- Wrap-up

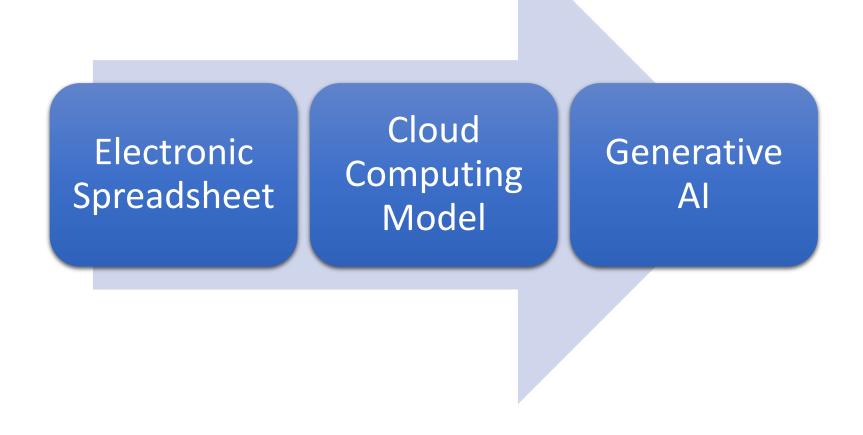


UNDERSTANDING THE IMPACT OF AI





The Big Three CPA Technology Revolutions





THE IMPORTANCE OF UNDERSTANDING AI





"AI will probably most likely lead to the end of the world, but in the meantime, there will be great companies."

Sam Altman Co-Founder & CEO, OpenAI



"Robots will be able to do everything better than us. I am not sure exactly what to do about this. This is really the scariest problem to me."

Elon Musk Founder, Tesla & SpaceX



"The most important thing to know about AI, it is the first technology in history that can make decisions by itself and can create new ideas by itself."

Yuval Noah Harari Best Selling Author - Sapiens



Salesforce and Al

This is the first time in Salesforce's 25-year history (2025) that we are budgeting for zero increase in our software engineering team. AND we are projecting a 30% increase in productivity from our existing team!

> Marc Benioff, CEO & Co-Founder Salesforce



Google and Al

Last year (2024) 30% of Google's software development was coded by AI!

Eric Schmidt, Former Chairman and CEO Google



Nvidia Stock Chart

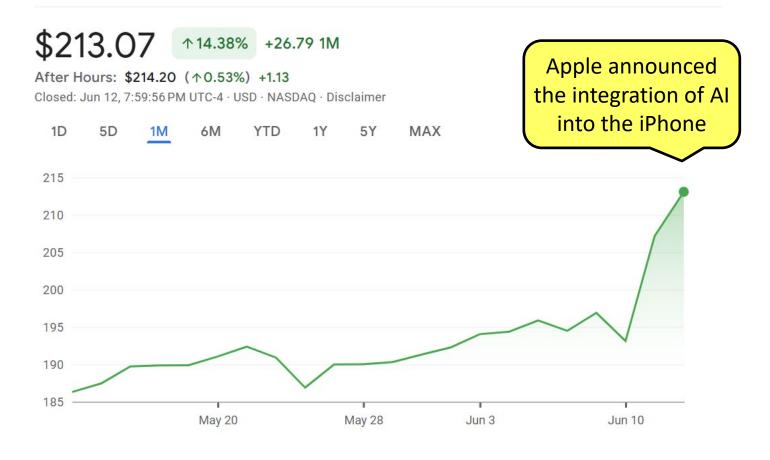
NVIDIA Corp





Apple Stock Chart

Apple Inc





Oracle Stock Chart

Oracle Corp





PwC Inks Mega Deal with OpenAl

- Largest user of ChatGPT w/ 100,000 users
- First reseller of ChatGPT
- 950 of top 1,000 clients engaging with generative AI
- PwC announced in 2023 a \$1 billion dollar commitment to generative AI training and tools over a three-year period



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Al is important!



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GENERATIVE AI AND HOW IT WORKS

How it works



The Three Levels of AI Technology

Narrow Al	General AI					
aka	aka					
Weak Al	Strong AI					
Generative Al	• AGI – Artificial General					
Only form of AI that exists	Intelligence					
oday	 Exists in theory only 					
imited to a defined task Chatbots	• Can accomplish new tasks without human training					

- Intellectually on par with humans
- Current predictions are around 2030

Super Al

aka

Artificial Super Intelligence

- Exists in theory only
- Think / reason / learn / make judgements
- Cognitive abilities surpassing human beings
- Understand human feelings and feel emotions
- Develop own beliefs and desires
- No consensus prediction on arrival timeline

Source: IBM Technology

• G

•

• Alexa / Siri / Hey Google

• ChatGPT / Gemini et al

A Simple Generative AI demo

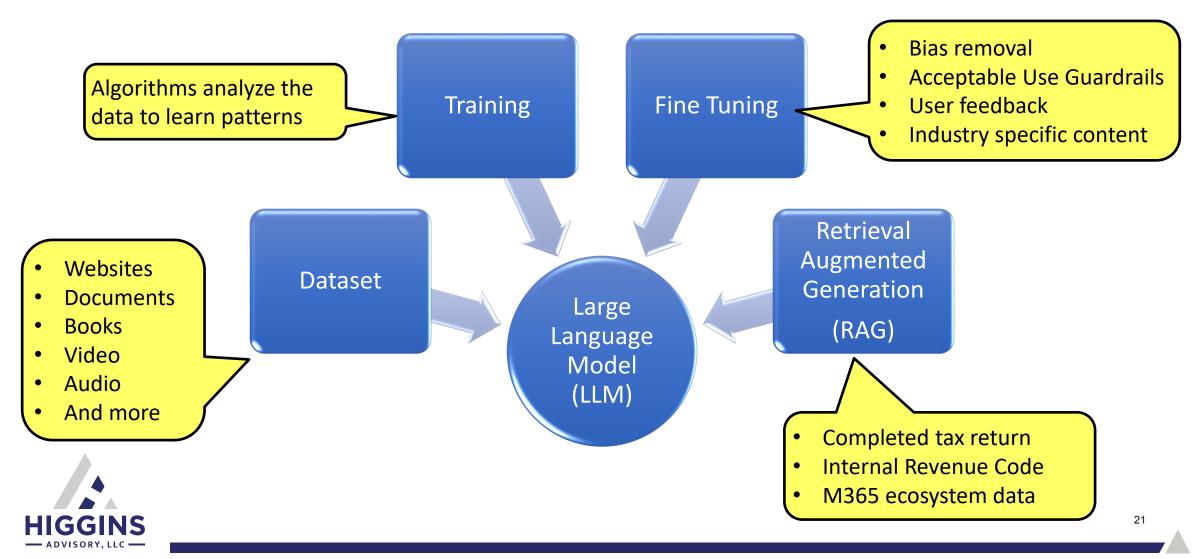
- **Prompt**: What is AGI?
- Response: AGI stands for Artificial General Intelligence.
- **Prompt**: In the context of income taxes.
- Response: In the context of income taxes, AGI refers to Adjusted Gross Income.



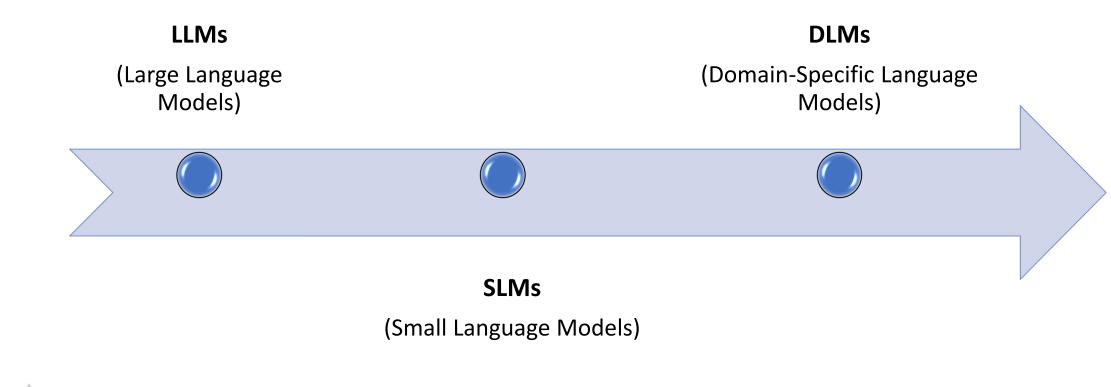


Example

Building a Large Language Model (LLM)



Evolution of Generative AI Language Models





Popular Generative AI Apps

- ChatGPT (OpenAI)
- Claude (Anthropic)
- Copilot (Microsoft)
- Grok (xAI)
- Gemini (Google)
- Llama (Meta)
- Perplexity



Vertical Market Al Models

- TaxGPT
- Thomson Reuters CoCounsel
- Blue J
- Wolters Kluwer
- Caseware AiDA

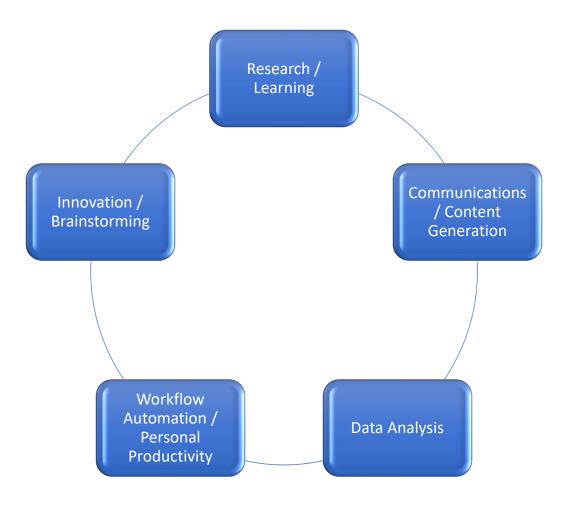


USING AI IN ACCOUNTING / TAX / AUDIT / FINANCE



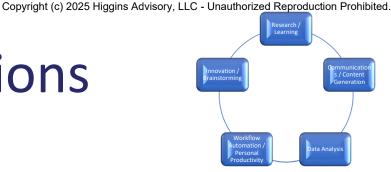


Generative Applications for CPAs





Research & Learning Applications



- Accounting / Auditing / Tax research
- "Just in time" software applications training
- Rapidly develop industry knowledge
- Financial market research







"Just In Time" Learning / Research Example

Show me how to do...

- Explain to me the best way to structure an Excel spreadsheet that I can use it to compare the past three years of revenue, expense and profitability to perform predictive analytics on these metrics over the next 24 months.
- Provide me with a list of additional information and / or input variables that will improve the model.
- Provide a detailed explanation of how I can quantify each of the additional information and input variables suggested.
- What Excel formula should I use to forecast the revenue, expenses and profitability based on the historical data?



Provide detailed instructions on how to create this Excel workbook



Research , Learning

Communications & Content Generation Applications

- Explain a complex business tx to a lay person
- Generate talking points for a client meeting
- Develop a presentation of financial statements for the board of directors
- Develop an AI usage policy for your company





Data Analysis Applications



- Analyze financial reports to extract key metrics
- Analyze transaction ledgers for fraud
- Analyze contract / lease terms & conditions
- Analyze historical financial data to predict future performance
- Analyze terms of a business transaction to determine the tax implications



ChatGPT Data Analysis Prompt Example

Analyze this Excel sales history file.

	А	В	С		D	E	F	G		н	J	К	L	м	N	O P
1 0	Cust#	Customer Name	Locatio	on 💌 Regi	ion 💽	Country	🕶 Group 🛛 💌	Product Name	Product	Category 💌 Order date 💌	Order Quantity 🔽	Unit Price 💌	Total Product Cost 💌 S	ales Amount 💌 Ta	ax Amt 💌 F	reight 💌 Size 👘
2	355	60 Kelli L Xu		110 Gerr	many	Germany	Europe	Classic Vest, L	Vests	11/8/2011	. 1	63.5	23.749	63.5	5.08	1.5875 L
3	227	60 Donald Chandra		120 Unit	ted Kingdom	n United Kingdor	n Europe	Classic Vest, L	Vests	8/31/2011	. 1	. 63.5	23.749	63.5	5.08	1.5875 L
4	205	60 Dale Shen		100 Fran	nce	France	Europe	Classic Vest, L	Vests	3/17/2011	. 1	. 63.5	23.749	63.5	5.08	1.5875 L
5	448	70 Preston Rodriguez		160 Nort	thwest	United States	North America	Classic Vest, L	Vests	12/19/2010	1	. 63.5	23.749	63.5	5.08	1.5875 L
6	186	i30 Christian A Thomas		160 Nort	thwest	United States	North America	Classic Vest, L	Vests	11/6/2010) 1	. 63.5	23.749	63.5	5.08	1.5875 L
7	331	.50 Jose J Hall		130 Cana	ada	Canada	North America	Classic Vest, L	Vests	10/22/2010	1	63.5	23.749	63.5	5.08	1.5875 L
8	210	80 Darrell Goel		100 Fran	nce	France	Europe	Classic Vest, M	Vests	12/5/2011	. 1	. 63.5	23.749	63.5	5.08	1.5875 M
9	436	i10 Nicole J Williams		160 Nort	thwest	United States	North America	Classic Vest, M	Vests	11/7/2011	. 1	63.5	23.749	63.5	5.08	1.5875 M
10	245	70 Erick E Gonzalez		110 Gerr	many	Germany	Europe	Classic Vest, M	Vests	10/10/2011	. 1	63.5	23.749	63.5	5.08	1.5875 M
11	439	10 Olivia K Cox		100 Fran	nce	France	Europe	Classic Vest, M	Vests	4/8/2011	. 1	63.5	23.749	63.5	5.08	1.5875 M
12	402	40 Marissa Price		130 Cana	ada	Canada	North America	Classic Vest, M	Vests	3/24/2011	. 1	63.5	23.749	63.5	5.08	1.5875 M
13	524	30 Tyler C Lewis		160 Nort	thwest	United States	North America	Classic Vest, M	Vests	3/12/2011	. 1	. 63.5	23.749	63.5	5.08	1.5875 M
14	174	60 Carrie D Ruiz		130 Cana	ada	Canada	North America	Classic Vest, M	Vests	2/8/2011	. 1	. 63.5	23.749	63.5	5.08	1.5875 M
15	262	60 Gary G Serrano		100 Fran	nce	France	Europe	Classic Vest, M	Vests	1/15/2011	. 1	. 63.5	23.749	63.5	5.08	1.5875 M
16	264	40 Gerald Alonso		110 Gerr	many	Germany	Europe	Classic Vest, M	Vests	12/1/2010	1	. 63.5	23.749	63.5	5.08	1.5875 M
17	360	20 Kenneth Raje		120 Unit	ted Kingdom	n United Kingdor	n Europe	Classic Vest, M	Vests	11/27/2010	1	. 63.5	23.749	63.5	5.08	1.5875 M
18	378	80 Levi J Suri		110 Gerr	many	Germany	Europe	Classic Vest, M	Vests	8/12/2010	1	. 63.5	23.749	63.5	5.08	1.5875 M
19	128	30 Andrew T Wedge		130 Cana	ada	Canada	North America	Classic Vest, M	Vests	5/2/2010	1	. 63.5	23.749	63.5	5.08	1.5875 M



View results in ChatGPT

Workflow / Personal Productivity Applications



- Develop Excel macros to automate routine tasks
- Compose / reply / analyze / organize emails
- Document and summarize online meetings
- Develop custom applications to automate routine tasks



Prompt Example – Workflow Automation

Excel Macro

Create an excel macro to print the amortization schedule through the requested payment date



View results in ChatGPT



Innovation / Brainstorming Applications



- Generate ideas to enhance / create new products or services
- Identify ways to improve customer / client relations
- Explore new markets
- Brainstorm new ways to design processes





IDENTIFYING AI OPPORTUNITIES IN YOUR ORGANIZATION





Step 1 – Form a Team

- Establish an Al project team
- Include representation across the organization
- Invest in AI tool(s) and training for the team
- Set goals / objective / timeline for the team



Step 2 – Assess Business Processes

- Identify repetitive, document-heavy, or decision-driven tasks
- Interview process leaders to identify pain points and bottlenecks
- Map use cases to AI capabilities
 - ✓ Document drafting
 - ✓ Data summarization
 - ✓ Idea generation
 - ✓ Process automation



Step 3 – Evaluate Specific Initiatives

- Time savings
- Cost reduction
- Increased accuracy
- Data availability
- User adoption



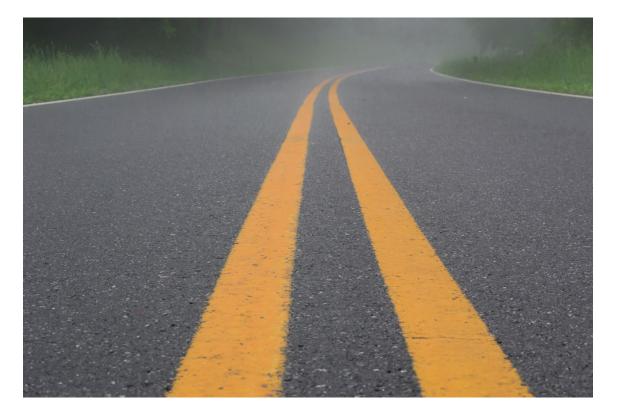
Step 4 – Get Started!

- Select and prioritize initiatives
- Procure AI tool(s)
- Obtain training
- Start with a pilot project
- Conduct ongoing assessment and evaluate



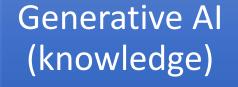
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WHAT'S COMES NEXT FOR AI





AI Technology Evolution



Agentic Al (automation)

Physical AI (digital workforce)



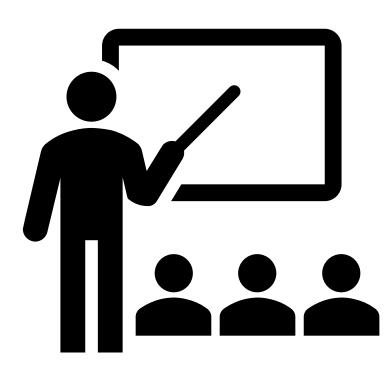
Microsoft and Al

I think the notion that business applications exist, that's probably where they'll all collapse, right in the agent era!

> Satya Nadella, Chairman and CEO Microsoft



WRAP-UP





In Summary

- Al is transforming our profession in real time
- Generative AI boosts productivity and quality
- Al education is the first order of business
- Establish an Al strategy
- Don't sit on the sideline!



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Questions ?





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