

## **Session 2:** Gen AI: Practical Applications

#### **Don Tomoff**

**Business Learning Institute Provider** 

PRESENTED TO North Carolina Association of CPAs In-person (Asheville, NC) September 9, 2024

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#### Donald Tomoff, CPA, MBA

Don is the founder of Invenio Advisors LLC, a consulting firm specializing in information management, process improvement, reporting and data analysis, as well as education and training. Don's experience includes "Big 4" public accounting, senior-level industry finance positions, and consulting. Don's industry experience includes serving eight years with Jo-Ann Stores as VP, Finance and Treasurer.

Since 2010, Don has focused his efforts with executives and companies on many digital process improvement, data analytics and training initiatives, including developing and implementing mobile information strategies. His efforts are focused on the identification of process improvement opportunities, and leveraging readily available technology tools to drive that change. In addition to consulting, Don speaks at various conferences, including the IMA National Conference in Indianapolis, IN.

#### Other Courses by Donald Tomoff



#### **ADDITIONAL MATERIALS FOR YOUR STAFF**

Pam Devine, Customized Learning Manager 800-782-2036, ext. 321 | pam@aicpa-cima.org

Automation In Excel: Using Macros Without Understanding Code (VBA)

CPA Firm Business Development: Don't Miss The Data Analytics Opportunity

Custom Excel Training: Basic to Beginner Advanced

Excel - Young Professionals: Skills to Jump Start Your Career

Excel Data Management: Tables and Pivot Tables Challenge

Excel Essentials & Intro to Data Analysis For Accounting and Finance: Part 1 – Excel Basics and Best Practices

Excel Essentials & Intro to Data Analysis For Accounting and Finance: Part 2 – Formulas and Functions: Best Practices and Top Functions To Understand

Excel Essentials & Intro to Data Analysis For Accounting and Finance: Part 3 – Data Management & Introduction to Power Query

Excel Essentials & Intro to Data Analysis For Accounting and Finance: Part 4 – Data Analysis, Pivot Tables and Power Pivot

Excel Productivity: 5 Excel Tips and Techniques to Massively Boost Team Productivity

Excel, Power BI and Data Analysis - Eliminating the Paralysis of the Analysis

Excel, Power BI and Data Analysis - Eliminating the Paralysis of the Analysis

Excel, Power Tools, and PowerBI: Upping Your Data Analytics Game

Excel: 5 Reports Your CFO Wants (But Probably Doesn't Have) - Developing an Anticipatory Mindset

Excel: 5 Tips for Understanding a Complicated Spreadsheet

Introduction to Data Analytics with Power Pivot

Introduction to Microsoft OneNote

Introduction to Data Analytics with Power Query (Get and Transform in Excel 2016)

Stand Out with Your Excel Skills: Key Capabilities to Set You Apart

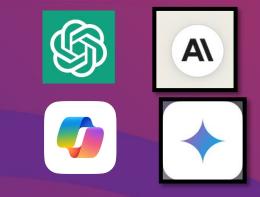
Tech Trends for Accountants: What To Know and What You Can Do About It

The Big 5: Excel and PowerBI Data Topics

The Essentials of Data Analytics: Excel & PowerBI

Welcome To The Future: Forget "Excel" – Understand Today's Excel





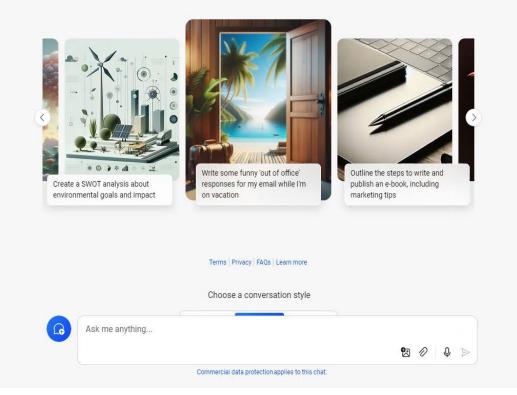
## **Generative Al for Accountants:** *Practical Applications and Best Practices*

Presentation For NCACPAs Donald Tomoff, CPA, MBA September 9, 2024





Your everyday AI companion



2



How much time do you spend using Al tools like ChatGPT in a typical week?

- 1. Haven't tried it yet
- 2. Less than 20 minutes
- 3. 20 minutes to two hours
- 4. More than two hours

## Results of this Poll at AICPA-ENGAGE Conf – June 5, 2024



**68%** answered "<u>Haven't Tried it</u> <u>Yet</u>" or "<u>Less than</u> <u>20 minutes</u>" per week. How much time do you spend using AI tools like ChatGPT in a typical week?

- 1. Haven't tried it yet
- 2. Less than 20 minutes
- 3. 20 minutes to two hours
- 4. More than two hours





## Introduction and Gen AI Basics

Why It Matters...

## Challenges, Risks and Limitations

**Practical Applications to Consider** 

Wrap Up / Resources

"When you're finished changing, you're finished."

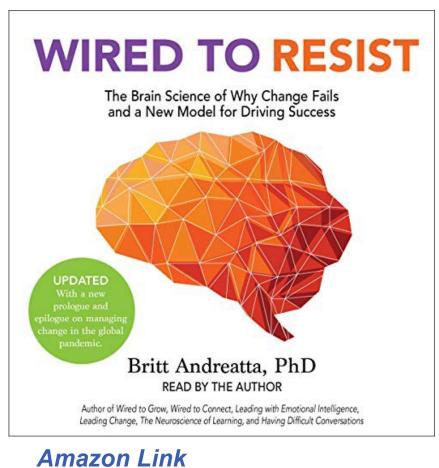
– Benjamin Franklin



# Mindset shift is

# IMPERATIVE!





#### ChatGPT Prompt...

"Please tell me about the book at this link -<u>https://www.amazon.com/Wired-Resist-</u> <u>Science-Driving-Success/dp/B089XWV1GL</u>"

**ChatGPT Thread** 

## Learning Objectives

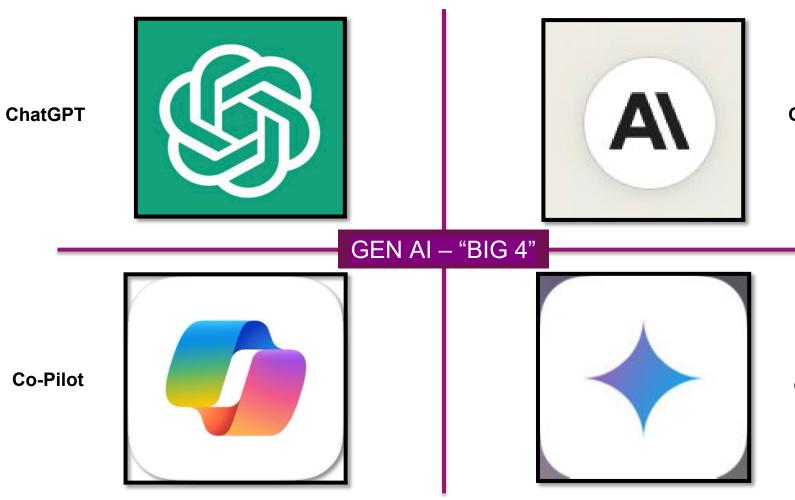
- 1. Recognize what Generative AI is and identify the primary GPT models.
- 2. Use and be comfortable applying ChatGPT in a professional context, considering it's limitations and ethical considerations.
- 3. Apply ChatGPT into your daily workflow to improve productivity and automate tasks.
- 4. Recall various Gen Al/ChatGPT practical application use cases to consider in your workplace.

"The more that you read, the more things you will know. The more that you learn, the more places you'll go."

- Dr. Seuss

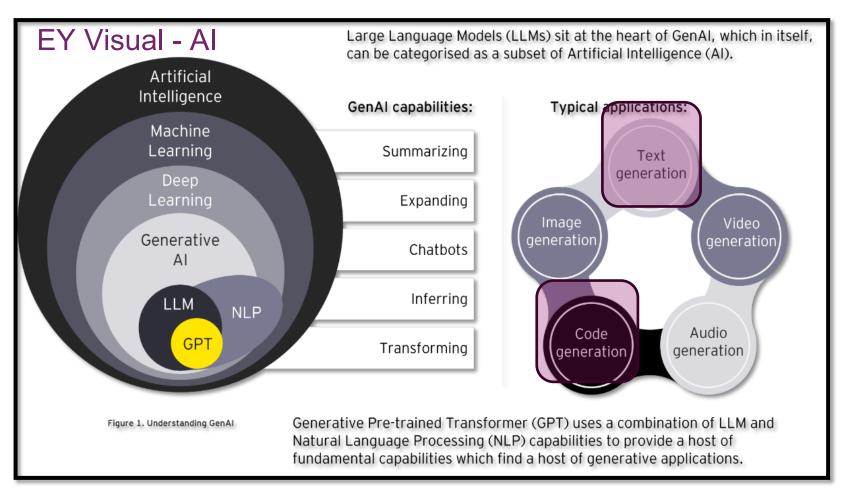


# Introduction and Gen Al Basics



ClaudeAl

Gemini



## Using AI with Microsoft Office – Co-Pilot!

#### Step into the future of work



#### Report

#### 2024 Work Trend Index: Learn how AI is reshaping work

75% of knowledge workers around the world use generative AI at work. Are business leaders ready?

Read the report



Report First look: Insights from early Copilot users

Read the report



The New Performance Equation in the Age of Al

Read the report



How business leaders are using Copilot

Read the article

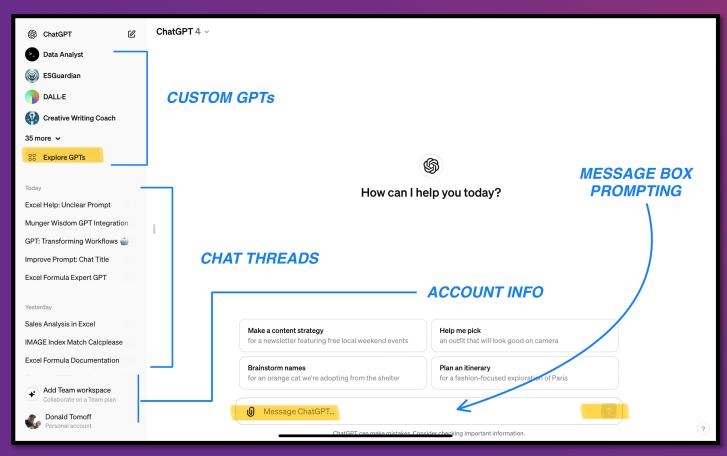
"Copilot uses next-generation AI to automate and simplify tasks.

"By grounding in your business content and context, Copilot delivers results that are relevant and actionable,"

#### Jared Spataro, Microsoft corporate vice president for modern work and business applications

https://www.microsoft.com/en-us/microsoft-copilot/meet-copilot

### ChatGPT – web based tool from openai.com



### How These Chat Interfaces Work

- 1. Pose a question or a request (this is the "Prompt")
  - Increased professional emphasis on "prompt engineering"
- 2. The model will return a response
  - This is what is called "conversational" AI you have a conversation with the tool. Build or "iterate" on your prompts.
  - The model simply returns, statistically, the next logical word in a text string. The model has NO knowledge!
- 3. Unlike a "**search**" engine (Google, etc.), these AI tools has been referred to as "**answer**" engines.



"Explain the following Excel formula to me"

## **\*\*** Practical Application #1

## Advanced Prompt – Explain a Microsoft Excel Formula – Part

#### Link to Sample Formula & Prompt – Demo Purposes

"You are a Microsoft Excel formula expert. I want you to help me understand and document Excel formulas that I direct you on. I have a solid understanding of Excel, but some formulas I want to document and understand more fully.

Your response should be structured as follows:

(All headings should be bold!)

#### **Purpose of Formula**

[Please Insert the formula I provide here,

insert a blank row, paste formula, then insert another blank row]

Then, briefly Explain what the formula does. This is IMPORTANT- I want the user to have an understanding of what is being accomplished!

#### Benefits of This Formula

Commentary - please provide a comprehensive list of benefits, in bullet point form. Please provide a brief bold intro point for each bullet point. - **continued** 

1

## Better Prompt – Explain Excel Formula – Part 2

#### Continued...Functions Used

[For each function, I want you to provide a Bold header, with function syntax, then skip a row and explain what the function does]

#### Improvement Ideas

Commentary - if you have any suggestions for how to improve this formula, include them here. If not, omit this section from the response.

#### **URLs for Reference**

Include each function with a link to the ExcelJet website for each function.

Once I provide the formula, please take a deep breath before responding.

Finally, I do not want you to include the word "commentary" in the response. Simply provide the explanation. I also do not want (This should be bold) to appear in the text - this is important!

Confirm that you understand what I want and prompt me for the Excel formula."



# Why It Matters...



*"If you don't know AI, you are going to fail. Period. End of story."* 

– Mark Cuban



Mark Cuban Perspective on AI - 38 seconds



"Every business looks inefficient to you..."

– Paul Roetzer









Share 🛱

*Generative AI can improve a highly skilled worker's performance by as much as 40% compared with workers who don't use it.* 

https://mitsloan.mit.edu/ideas-made-to-matter/how-generative-ai-canboost-highly-skilled-workers-productivity



# Challenges, Risks and Limitations

## There are Risks / Downsides! - 2

- 1. There ARE scary risks and ramifications to this technology!
  - <u>"the total decoding and synthesizing of reality" Harold Jarche</u>
- 2. NO confidential information!!
  - <u>Mind your language: The risks of using AI-powered chatbots like</u> <u>ChatGPT in an organization | VentureBeat</u>
- 3. Knowledge base IS NOT current web browsing is available under the Premium plan
- 4. DON'T just trust it it makes things up

"We must address, individually and collectively, moral and ethical issues raised by cuttingedge research in artificial intelligence and biotechnology, which will enable significant life extension, designer babies, and memory extraction."

- Klaus Schwab



### There are Risks / Downsides! - 2

- 5. Always test results, if possible (Hallucinations)
- 6. UNDERSTAND the topic you're inquiring about!
- 7. Critical thinking 😵 is essential!

*"I'm increasingly* inclined to think that there should be some regulatory oversight, maybe at the national and international level. just to make sure that we don't do something very foolish. I mean with artificial intelligence we're summoning the demon."

- Elon Musk



## Considerations to Be Aware of / Educated On

- 1. Data Privacy and Security
- 2. Bias and Discrimination
- 3. Quality of Output (aka, "hallucinations")
- 4. Lack of Explainability
- 5. Ethical Considerations
- 6. Legal and Regulatory Compliance
- 7. Knowledge Limitations



## Number 1 RISK?

- DOING NOTHING!
- RONI Risk of Not Investing

*"Failing to invest in employee training can result in a workforce that lacks the skills and knowledge required to keep up with industry advancements.* 

This puts companies at a disadvantage, limiting their ability to innovate, respond to market changes, and deliver exceptional products or services."

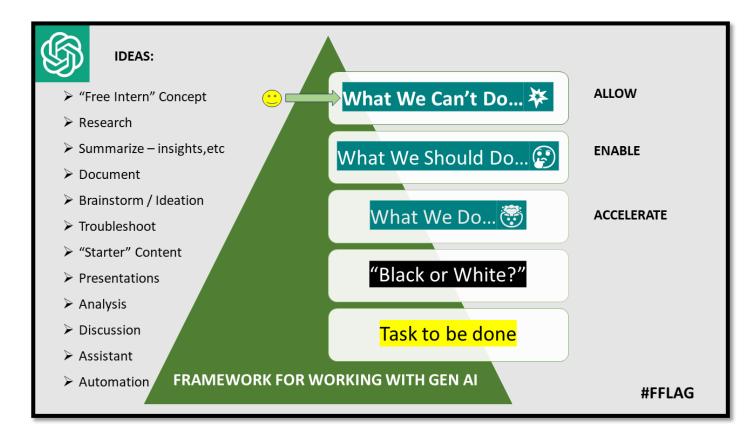
-- Graham Townley (Article Link)





# Practical Applications to Consider

## One Way To Approach Getting Started!





**TIP #5** 





- Workflow ACCELERATION
- ENABLEs what we should do
- ALLOWs what we can't do
- ENHANCED Client services

#### **BEST PRACTICE – SOLVE PROBLEMS!**

PROFESSIONALS - TIME CONSUMING TASKS						
Number	Task	Audit	Тах	HR	Everyone	GEN AI?
1	Email Management 🔥	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
2	Data Analysis and Reporting 🔥	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
3	Meeting Management	$\checkmark$	$\checkmark$	V 🤚	$\checkmark$	
4	Task Prioritization and Management	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
5	Document Creation and Management 🔥	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
6	Expense Tracking and Reporting	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
7	Customer Relationship Management (CRM)	$\checkmark$	$\checkmark$			
8	Recruitment and Talent Management	$\checkmark$	$\checkmark$	V 🤚		
9	Compliance and Regulatory Reporting	$\checkmark$	$\checkmark$	$\checkmark$		
10	Managing Paperwork	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
11	Password Management	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
12	File Management 🔥	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
13	Using Office Software/Spreadsheet Tasks 🔥 🔥	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
14	Research	V 🤚	V 🤥	$\checkmark$	$\checkmark$	
15	Personal Knowledge Management (PKM) 🔥	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
16	Preparing Information 🦂	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
17	Communicating Information	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
18	Collaborating with Colleagues and Clients	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	

**Poll - Searching for Files?** How much time do you spend looking for or accessing files? 1. Too much. It's painful 2. It's a lot, but I've gotten good at it. 3. Not much. I have a clean folder structure, shortcuts & quick access set to what I need.

4. VERY little. I search and instantly locate what I need.

## Folder/File List Developed with Assistance of ChatGPT?

ChatGPT_Advantages of a Folder/File Directory List	Click Link to Open Form	Request Excel File
Table Of Contents   Overview		
Advantages of Generating Folder/File Lists	A B C D E F G H J K   GENERATE A DIRECTORY LIST INVENIO ADVISORS, LLC   I Steps: ADMIN TOOLS   I Copy your desired directory path (from Windows Explorer) Deleft WORKSHEETS   I Consider Query Name (no spaces) - Power Query is used here! OPTIM OULTIES VIEW.   I Circk to Create List REFRESH LISTS   I Apply Formatting Create Slicer Filter?	
CENERATE A DIRECTORY LIST INVENIO ADVISORS, LLC CENERATE A DIRECTORY LIST INVENIO ADVISORS, LLC CONSIDER STORE CONSIDER Dany Home (In spaces) - Prese Dany is used based Consider Dany Home (in spaces) - Prese Dany	Interview Welcome Message   Welcome to Folder Directory List Magici   Created by the twinz - Bill and Don Tomoff and ChatGFT   With this file you can create one (or multiple) worksheet(s) listing the contents of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of a lolder you choose. What's it take?   Visit of take the option for formal the new worksheet tab take and prompts.   THAT'S IT. Pour then have the option for mark the option clock and prompt response).   Visit of take and prompt response).   OK	Business Learning

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Use Case Categories – 35 Examples!

- 1. Explain (simplify) a Complex Topic (3)
- 2. Images to Text (using Vision) (3)
- 3. Data Transformation & Analysis (ADA) (5)
- 4. <u>Summarize Content</u> (3)
- 5. <u>Create DRAFT Content</u> (2)
- 6. <u>Human Resources Assistant</u> (4)
- 7. <u>Research Assistant</u> (2)
- 8. <u>Create Complex Formulas</u> (4)
- 9. Imagine (and Create) the Possibilities (8)

10. Final thought – ADD VALUE (1)



Pick a topic! Let's get started...

## Explain (Simplify) a Complex Topic – 1 (Calc)

Ok, not really complex – but prepare a calculation!

#### **Prompt:**

"You are to act as a financial advisor. I purchased 100 shares of stock at \$188 per share. I sold 50 shares at \$414. Then I sold 25 shares at \$512. I currently hold 25 shares and the stock price is 543. Please calculate the realized and unrealized gains on that investment. Show your calculations."

#### ChatGPT 4 v You are to act as a financial advisor. I purchased 100 shares of stock at \$188 per share. I sold 50 shares at \$414. Then I sold 25 shares at \$512. I currently hold 25 shares and the stock price is 543. Please calculate the realized and unrealized gains on that investment. Show your calculations. ChatGPT Your financial transactions in the stock market can be broken down as follows: 1. Initial Investment: You purchased 100 shares at \$188 per share, amounting to a total initial investment of \$18.800. 2. Realized Gains: From the first sale of 50 shares at \$414 each, you gained 50 \times (\$414 - \$188) = \$11,300. \* From the second sale of 25 shares at \$512 each, you gained 25 \times (\$512 - \$188) = \$8,100. Therefore, your total realized gain from both sales is \$11,300 + \$8,100 = \$19,400. 3. Unrealized Gains: \* For the 25 shares you currently hold, with the stock price at \$543, the unrealized gain is 25 \times (\$543 - \$188) = \$8,875. In summary: Your total realized gain from the sold shares is \$19,400. Your current unrealized gain from the 25 shares you still hold is \$8.875. [b\_]

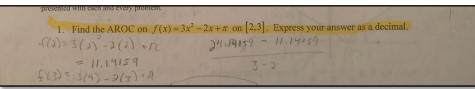
ChatGPT Thread Link

Calculate Gains on a financial transaction – structured in a logical, clearly understandable format.



# Explain (Simplify) a Complex Topic – 2 (Vision)

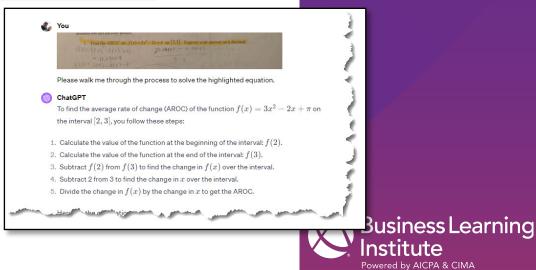
# Upload Image



Solve a mathematical problem – I have NO idea – so verification is CRITICAL! (btw, Done **\***)

# Prompt –

"Please walk me through the process to solve the highlighted equation."



Explain (Simplify) a Complex Topic - 3

Understand the Polar Vortex...?

# **Prompts:**

"You are to act as a meteorologist and weather expert. Please explain what polar vortex is. Explain it in terms a high school student can easily understand."

Next? Translate my son's explanation...

"Translate the following explanation into something I can understand- The polar vortex is an actual circulation feature of the climate system. It gets disrupted during stratospheric warming events and propagates energy downward into the troposphere. Which forces high pressure onto the Arctic and then dislodges cold air southward."

ChatGPT Thread Link



Understand and simplify a meteorology topic – Explain and simplify Polar Vortex



# Image to Text – 1 (Vision)

# **Upload Image**

	STORTOUTS NOTES
	CR52 + ALT + B (Excel)
	CIRL + ALT + R (Reconst Vallery
11111111	AUT, A, D Gren Queries E. Commoting
	AUT, N, V Crease Pivor Table
	Wins + L Lock screen
	The second second

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# Prompt –

"Please explain the contents of this image to me."

#### ChatGPT

Certainly, the modified list according to your corrections is as follows:

- 1. CTRL + ALT + B (Excel)
- 2. CTRL + ALT + R (Recent Folders, etc.)
- 3. ALT + A + O (Open Queries & Connections)
- 4. ALT + N + V (Create Pivot Table)
- 5. WIN + L (Lock screen)

The ability to convert notes to a text list is OUTSTANDING.

In this case, not entirely accurate, but easily corrected and completed with a second prompt.



This <u>Image to Excel</u> <u>file conversion</u> was handled on an iPhone – emphasizing work can happen anywhere!

nstitute

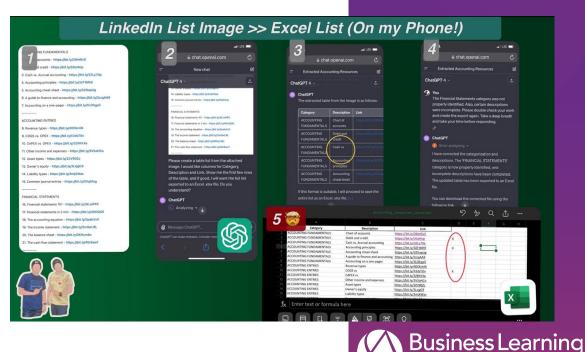
Powered by AICPA & CIMA

# Image to Text – 2 (Vision)

<u>#twinztalk Tip #1153</u> - From Image to Excel List with ChatGPT – on MOBILE.

Prompt:

"[Screenshot and upload image] "Please create a table list from the attached image. I would like columns for Category, Description and Link. Show me the first few rows of the table, and if good, I will want the full list exported to an Excel .xlsx file. Do you understand?"





# Image to Text – 3 (Vision)

PROFESSIONALS - TIME CONSUMING TASKS								
Number	Task	Audit	Тах	HR	Everyone	GEN AI		
1	Email Management 💧	~	~	4	~			
2	Data Analysis and Reporting 💧	~	~	~	~			
3	Meeting Management	1	4	V 0	~			
4	Task Prioritization and Management	1	1	1	~			
5	Document Creation and Management	~	1	~	1			
6	Expense Tracking and Reporting	1	~	1	~			
7	Customer Relationship Management (CRM)	1	1					
8	Recruitment and Talent Management	1	1	1				
9	Compliance and Regulatory Reporting	1	1	1				
10	Managing Paperwork	1	1	1	1			
11	Password Management	1	1	1	1			
12	File Management 💧	~	1	1	1			
13	Using Office Software/Spreadsheet Tasks 💧 💧	1	1	1	~			
14	Research	10	10	1	~			
15	Personal Knowledge Management (PKM)	1	1	1	1			
16	Preparing Information 🤞	~	1	1	1			
17	Communicating Information	1	1	1	1			
18	Collaborating with Colleagues and Clients	1	1	1	1			

Please explain this image to me and help me understand the message it is trying to convey.

#### **Prompt:**

"Please explain this image to me and help me understand the message it is trying to convey."

#### ChatGPT

The image appears to be a screenshot of a table from a spreadsheet, with the title "PROFESSIONALS - TIME CONSUMING TASKS". The table is structured to categorize various tasks by their relevance to certain professional roles or groups, and it indicates whether generative AI (denoted as "GEN AI?") can assist with these tasks. Here's a breakdown of the columns and their possible meanings:

- 1. Number: A simple numerical list of tasks for quick reference.
- 2. Task: A list of common professional tasks, likely those identified as time-consuming.
- Audit, Tax, HR: These columns seem to indicate whether the task is relevant to professionals in auditing, taxation, and human resources respectively. A checkmark (√) signifies relevance.
- Everyone: This column suggests that the task is universal and relevant to all professionals, not just those in specialized roles.
- GEN AI?: This column seems to be indicating whether generative AI can be utilized for the task. A green checkmark indicates "yes," while an orange droplet-shaped icon suggests either a limitation or that generative AI may partially assist with the task.

The presence of the droplet-shaped icon could indicate tasks that are more nuanced or require human judgment, thus generative AI might only support rather than fully automate these tasks.

The table is color-coded and utilizes icons to convey information quickly and visually. The use of green suggests a positive or affirmative action (AI can help), whereas orange suggests caution or a limitation. The overall message is to show how generative AI can impact professional work by taking on time-consuming tasks, which could lead to efficiency gains and a potential shift in how professionals allocate their time.

#### Help me understand this visual...upload image and go.



# Data Transformation & Analysis (ADA) - 1

#### #twinztalk Tip #1007 -

<u>#ai</u> and <u>#chatgpt</u> solving challenges #3 turn a list into a resource.

#### **Starting Prompts –**

- 1 "Create a table from the following Function and comment should be the column headings. [Pasted in text from Anders LinkedIn post]"
- 2 "Add columns for Function syntax and ExcelJet URL. Complete those sections"

Convert a LinkedIn post text list to an organized list in an Excel spreadsheet – with ONE prompt!

#### 6 Leading advisor to senior Finance and FP&A leaders on how to Anders Liu-Lindberg - 1st sed with business partnering financial modelers should learn. How many do you know? Brought to you by the Financial Modeling World Cup 田 ChatGPT Crea Example of use: sum up sales for a specific employee for a specific Lindberg Linkedin Post: 1 Sum up values in a range that meet SUMIFS(range, otheria\_range1 SUMIES Function SUMIF: criteria1, Icriteria range2] product riteria2]. Lindberg Linkedin Post IEEDDORIvakie value if error) Example of use: change an error in a value in a data set to 0 (or anyt delino formulas vou and returns a specified value if it doe indberg Linkedin Post F XIRR Function Calculates the internal rate of return ordeling formulati you s else you'd like) for easier data summing for a series of cash flows that may not Indoerg LinkedIn Post. Calculates the net present value of an XNPV(rate, values, dates) XNPV Funct ideling formulas you h Example of use: helps you calculate the internal Rate of Return of a XNP\ investment based on a specified indberg Linkedin Post PMT Functio Calculates the periodic payment for a PM can with a fixed interest rate and investment fixed term SLOPE Functio SLOPE/known y's, known x's) Saturdates the slope of a linear Example of use: helps you calculate the Net Present Value of an pression line based on a given dat **XLOOKUP** Function Lindberg LinkedIn Post; XI OOKUPflookup value learches for a value in a table or delino formulas you range and returns a corresponding match mode], [search\_m investment value in the same row or colum Lindberg Linkedin Pos INDEX(array, row\_nun ches for a value in a table of Example of use: calculates the payment of loan assuming constail AATCHIInckup valu alue from a different row or column lookup\_array.[match\_type] Lindberg Linkedin Pos payments and interest rates EOMONTH Function ECMONTHIstart date, months) ume the date of the last day of the month that is a specified number of withs before or after a given date SEQUENCE Function Lindberg Linkedin Post SEOUENCE/Irowsl. [columns]. 6 SLOPE ince of numbers. Example of use: calculate the Beta of a stock Istarfi, (step) Example of use: find any needed value for an employee using their ID number in a table of different employee data Example of use: whereas XLOOKUP is one-dimensional this formula Example of USe: Whereas ALUUAUP is one-uniterisative use written combination is two-dimensional and gives you even more powerful look #twinztalk Institute Powered by AICPA & CIMA

ChatGPT to Create Excel Function Reference

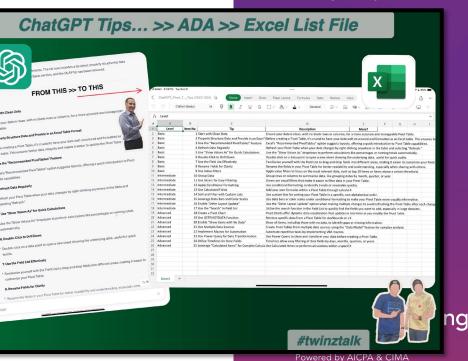
# Data Transformation & Analysis (ADA) - 2

## #twinztalk Tip #1130 -

Using <u>#chatgpt</u> Advanced Data Analysis to create <u>#Excel</u> files. **29** 

#### Prompt –

"I am going to provide you with text related to pivot table tips that I created. I would like you to organize the data into a spreadsheet format consisting of the following columns -Level (Basic, etc), Item No., Tip, and Description. Please create a sample table format for me to review, and if I give the ok, I want an Excel spreadsheet created and a download link provided. Do you understand?"



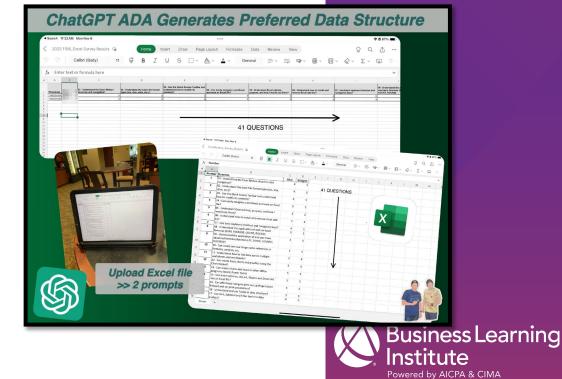
# Data Transformation & Analysis - 3

Create a proper data set and share report – survey results

<u>#twinztalk Tip #1135</u> - Using #chatgpt Advanced Data Analysis to quickly rearrange data for sharing.

#### **Prompt:**

"Please analyze this dataset. I then want you to rearrange it to show the questions down the left hand side, names in columns, and the rating value under their names in the column. Show me a sample of the converted data and, once I ok it, please output the data as an Excel file."



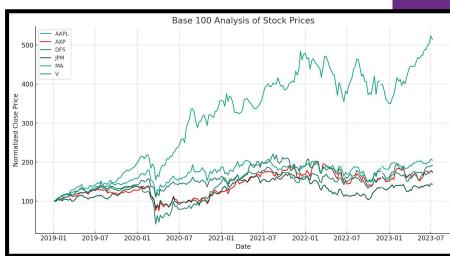
# Data Transformation & Analysis - 4

<u>#twinztalk Tip #1062</u> - Harnessing the power of **Code Interpreter**\* with ChatGPT to perform quick, insightful

#### Task:

42

- Utilized just three prompts with Code Interpreter to perform advanced operations:
- 1 Cleaned and structured the data for analysis. This performance was stunning to me.
- 2 Generated a base 100 analysis line chart, allowing for easy comparison of different stock performances.
- 3 Modified the visualization by changing the color of a particular line.



Convert historical stock prices for a group of stocks to a "base 100" trend line analysis

\* Code Interpreter is now referred to as Advanced Data Analysis (ADA)



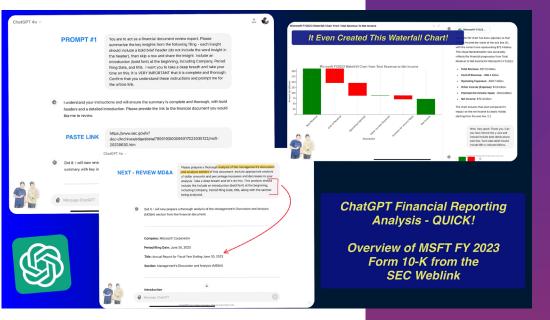
# Data Transformation & Analysis - 5

Harnessing the power of *Advanced Data Analysis* with ChatGPT to perform quick, insightful analysis

## Task:

43

- 1. Identify Form 10-K SEC filing on SEC website and retrieve URL to HTML document.
- 2. Analyze the document and generate visualizations based on prompts.



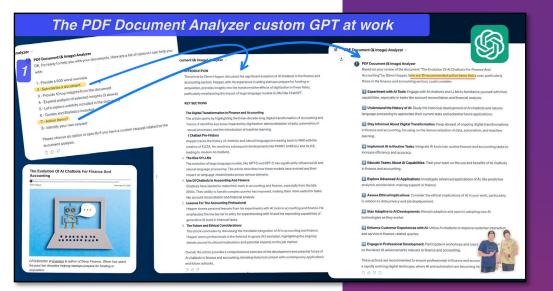


# Summarize Content...Quickly – 1 (GPT)

Summarize a PDF document using my custom GPT (<u>PDF</u> <u>Document (& Image</u> <u>Analyzer</u>)

## #twinztalk Tip #1147 -

Create custom GPTs to simplify YOUR workflow processes.





The EASIEST way

to summarize documents or images... 29

44

# Summarize Content...Quickly - 1.1 (GPT)

# WITHOUT GPT?

\_\_\_\_\_

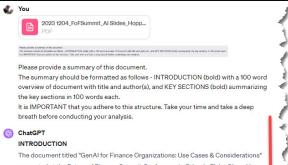
Use the following prompt to <u>summarize</u> a document.

Please provide a summary of this document.

The summary should be formatted as follows -INTRODUCTION (bold) with a 100 word overview of document with title and author(s), and KEY SECTIONS (bold) summarizing the key sections in 100 words each.

It is IMPORTANT that you adhere to this structure. Take your time and take a deep breath before conducting your analysis.





The document titled "GenAl for Finance Organizations: Use Cases & Considerations" presented at the Future of Finance Summit Conference in Orlando FL by Glenn Hopper and Don Tomoff on December 12, 2023, is a comprehensive exploration of the applications and implications of generative AI in finance. It discusses the various features of ChatGPT Plus, including its capabilities and how they can be leveraged within finance organizations.

#### KEY SECTIONS

ChatGPT Thread Link

#### \* Artificial Intelligence – it's here!

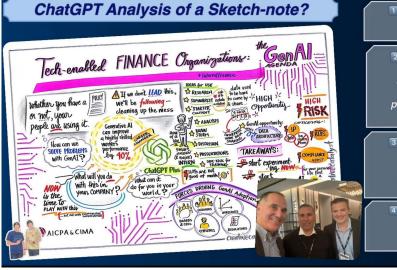
Highlights the ubiquity of AI in current times and encourages the audience to think about how they interact with AI tools, promoting a reflective pollem the use of AI like





# Summarize Content...Quickly – 2 (Vision)

<u>#twinztalk Tip #1166</u> - Using ChatGPT for image analysis put to the test! Absolutely Remarkable!



I - Please explain this sketch note to me. What are the key insights you can derive from this?

Please list 10 action items you would recommend based on the information shared in this sketch note. Number the items with 1 format bullet points and provide a brief bold intro header for each action item.

3 - I'm interested in a GenAl Policy. Is there any guidance you can give me or link me to sample policies. Alternatively, can you create a draft of a policy I could use as a starting point?

• The outline you provided is great. Can you provide a policy flushed out in narrative form as a starting point. I can then tweak it to fit our organization. Summarize a complex image?

No problem!



46

# Create DRAFT Content - 1

Draft an insurance policy cancellation letter!

## **Prompt:**

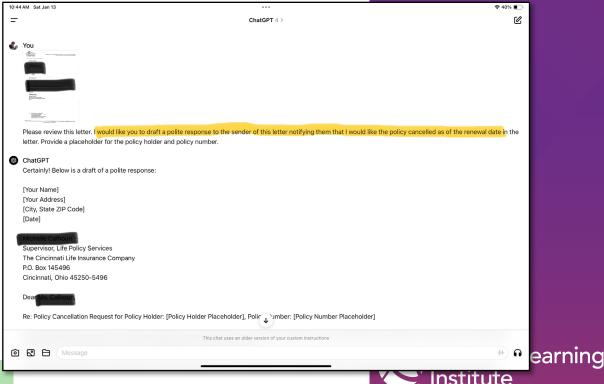
[Upload image]

"Please review this letter. I would like you to draft a polite response to the sender of this letter notifying them that I would like the policy cancelled as of the renewal date in the letter. Provide a placeholder for the policy holder and policy number."





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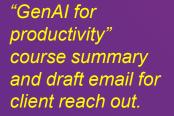


# Create DRAFT Content – 2 (Plug-Ins)

**Scenario** – This course, "GenAl for Productivity" is very popular. We want to do an outreach to CFO's at clients to understand this offering and why they may want to offer it to their team.

#### **Prompts:**

- 1 "You are to act as a marketing expert. I have been asked to present to an audience on leveraging generative AI for productivity. I have a course on that and I would like you to summarize in one paragraph why a business professional would benefit from taking this course. Summarize this in 200 words and you can find the course description here - <u>https://learn.blionline.org/course-library/transform-yourproductivity-with-chatgpt-leveraging-ai-as-your-personal-assistant/</u> - Take your time to get this right. Take a deep breath and let's do this!"
- 2 "This is great. I would like to send an email to the CFOs at a few of my clients and would like your help drafting this. Please create a sample email to get me started."
- 3 "This is my course, so write it from that perspective. Also, the email is being sent to clients, so it should be a little less formal and more friendly in tone. Please revise. Thank you!"





**Scenario** – You are a Recruiting Manager for a recent IPO public company. You have just been tasked with starting a search for an Investor Relations Manager.

#### Prompts...Let's go!

49

1 - "You are to act as an expert Human Resources recruiter, with deep knowledge about Investor Relations in a public company. I have been tasked with hiring an Investor Relations Manager. <u>Please prepare</u> <u>an analysis to assist me</u>, including key qualifications, key skills and knowledge, as well as personal attributes." 2 - "Excellent. I would like to <u>post a job</u> <u>description to LinkedIn</u> to start the search. Please create a draft of this post."

3 - "Please <u>export</u> the draft LinkedIn post to a <u>Word .docx file</u> and provide a download link."

4 - "One more request please. <u>Please</u> <u>draft an email</u> that I can send to my network. It should be a brief overview of the opportunity and qualifications. Then provide a link that the reader could use to download the full description." This is an entirely new situation for you and the company. You have got to figure it out! Thankfully, you have Gen Al/ChatGPT!



**Scenario** – Now, you need to interview candidates. With limited knowledge of investor relations, you are at a little bit of a disadvantage. Let's figure that out!

#### Prompt #1

"You are to act as an expert Human Resources recruiter, with deep knowledge about Investor Relations in a public company. I have been tasked with hiring an Investor Relations Manager. For an upcoming interview, I would like you to prepare 10 questions that will prompt the user to share their knowledge and expertise in the field of investor relations. Provide the question, skip a row, and provide what type of answers I might expect on the question."

#### Prompt #2

*"add an additional three questions around stakeholders as they pertain to investor relations."* 



You got this!



**Scenario** – Create a job description for a Senior Accountant position you are trying to recruit for your firm.

## **Starting Prompt:**

"You are to act as a Human Resources consultant. I need help drafting a job description for a Senior Accountant position at a public accounting firm. This person will work in the Audit (or Assurance Services) department. They should be a CPA. <u>Before you proceed</u> with drafting a job description, prompt me for the information you need before you begin. Prompt me one question at a time and let me respond. Once you have everything you need, confirm you are ready to develop the job description. I will then give you the go ahead and you can start. Please take your time and take a deep breath before responding. Do you understand these instructions?" Draft a job description for a Senior Accountant position.

In this case, we are going to converse with ChatGPT to educate it on what we need. It will prompt us as needed to get the information.

PRIVATE Thread Link



51

**Scenario** – You have been assigned the responsibility to create basic quizzes to be used to test candidate skills. These are to be used in the final round of interviews when filling positions.

#### **Prompt:**

You are to act as a Microsoft Excel expert. I want you to create a quiz on an excel topic I provide.

I want the quiz to be a 10 question, multiple choice, quiz. After generating the quiz, I want you to provide the answer key. The answer key should ALWAYS follow the following format:

Answer Key for Quiz Questions (BOLD Font)

1. A. SUM

• By default, Excel applies the SUM function to numeric fields added to the Values area.

Continue...

If you understand, prompt me for the quiz topic.

In this example, we need an Excel proficiency quiz on a specific topic.

The hiring manager wants to make sure candidates are <u>equipped with</u> <u>skills around pivot</u> <u>tables in Excel.</u>

#### ChatGPT Thread Link



Return to "Use Case Categories"

# **Research Assistant - 1**

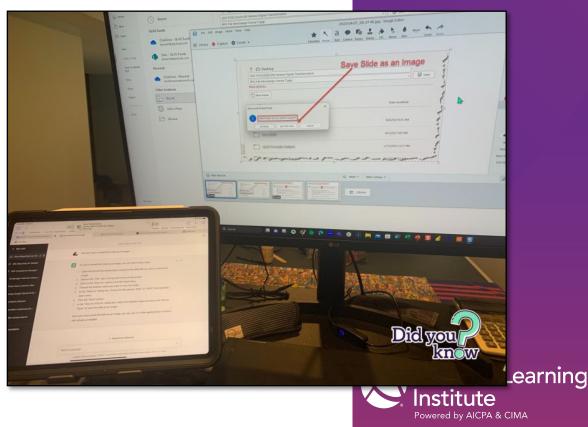
Super simple search – no Google, just the answer!

#### <u>#twinztalk Tip #1015</u>-

#chatgpt as my basic research assistant.

# **Prompt:**

*"How do I save a PowerPoint slide as an image?"* 



53

# Research Assistant - 2

**Scenario** – One of my favorite books is "Tipping Point" by Malcolm Gladwell. What I am interested in is an analysis of the impact of Generative AI from the perspective discussed in the book.

Prompts:

54

1 – "You are to act as a futurist and historical book researcher. Tipping Point by Malcolm Gladwell is one of my favorite books. Can you analyze the impact that Gen AI is having in the context of the ideas shared in Tipping Point?" Investigate the concepts explained in the book <u>"Tipping</u> <u>Point"</u> to today's impact and state of Generative AI.



Excel vs Google Sheets? ChatGPT doesn't care!

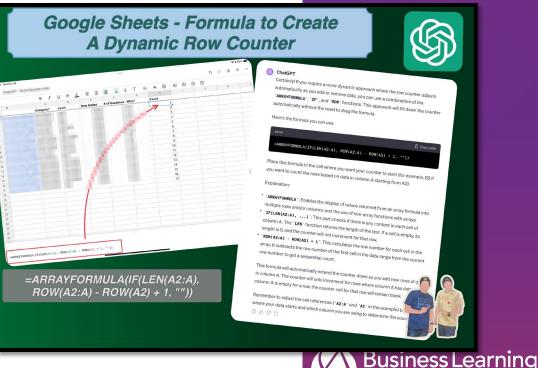
nstitute

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#twinztalk Tip #1150 - The most under appreciated aspect of Gen AI (imo)...the SPEED at which things happen.

# **Prompt:**

"You are to act as a Google sheets expert. Please create a formula that provides a row counter. It should be dynamic so that it increments as new rows of data are added."

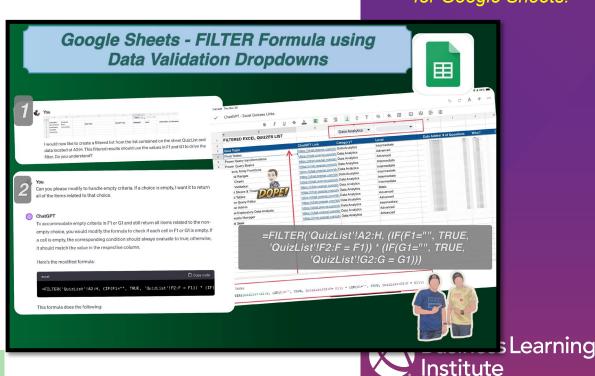


LinkedIn Tip #1151 - #chatgpt as a personal assistant? Just solve your everyday, time consuming, tasks or challenges.

# **Prompt:**

"I would now like to create a filtered list from the list contained on the sheet QuizList and data located at A2:H. This filtered results should use the values in F1 and G1 to drive the filter. Do you understand?"

Return to "Use Case Categories"



Creating a complex FILTER function formula for Google Sheets!

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## YouTube video demonstration -

Creating a Dynamic Report Header formula.

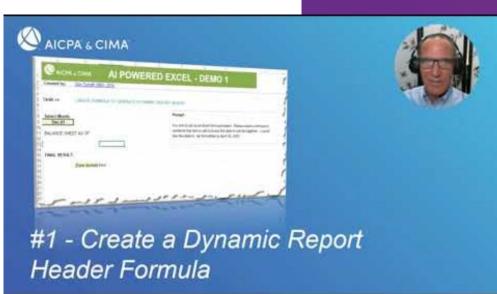
# **Prompt:**

"You are to act as an Excel formula expert.

Please create a formula to combine the text in cell A10 and the date in cell A8 together. I would like the date formatted as April 30, 2023."

This is an example of weak prompting

Create a formula to generate a dynamically updating report header





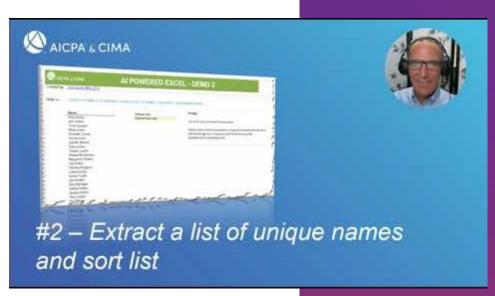
## YouTube video demonstration -

Extract a unique list of names and then sort it.

# **Prompt:**

"You are to act as an Excel formula expert.

Please create a formula to extract a unique list of names from the list in cells B9 through B52.I would also like the list to be sorted alphabetically in ascending order." Create an Excel formula to extract a list of unique names and sort list.





# Imagine (and Create) the Possibilities – 1 (ADA)

#### <u>#twinztalk Tip #1157</u> - Idea to Done...in 30 Minutes using ChatGPT!

"Can I create a dynamically updating Windows Directory Folder list in Excel?"

#### **Prompt:**

- "You are to act as an Excel power query expert. I would like you to create mcode that will provide me with a list of folders and any sub folders in a windows folder path that I provide. I want the generated list to include Date, Folder Name and the Full Folder Path.
- This code should reference a separate query named FolderPathInput (this provides the folder path to analyze. I want a list of all folders and sub folders in column 1, with a count of files in that folder. Can this be done?"

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Imagine writing Excel power query m-code using natural language

*This is the democratization of coding in action!* 



# Imagine (and Create) the Possibilities – 2 (ADA)

<u>#twinztalk Tip #1145</u> - #chatgpt to create an annual by month calendar in #Excel.

# **Prompt:**

"You are to act as a Microsoft Excel expert. I want to create a full year 2024 calendar in the following format - days of the week across the top, Month Name in Column 1, Week No. in columns 2. In each cell I want to include the respective date (just the day number). Create a sample table of what that would look like with just the first 3 rows populated. If the format is good, I will ask for an Excel file to be created. Do you understand?"

#### ChatGPT to Create Annual Calendar

"You are to act as a Microsoft Excel expert. I want to create a full year 2024 calendar in the following format - days of the week across the top, Month Name in Column 1. Week No. in columns 2. In each cell I want to include the respective date (just the day number). Create a sample table of what that would look like with just the first 3 rows populated. If the format is good, I will ask for an Excel file to be created. Do you understand?"



From Prompt to Excel file with 2024 Monthly Calendar – thanks ChatGPT!



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# Imagine...Develop a Learning Plan with ChatGPT!

## Productivity in a Digital, Mobile, Gen Al world 🥯

# View all prompts >>

Return to "Use Case Categories"

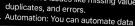
#### 🌒 DONALD

You are to act as an Excel data analytics expert. Please explain why every professional that uses Excel for data analytics should have Power Query knowledge.

#### 🍥 СНАТБРТ

Certainly, having knowledge of Power Query is crucial for professionals using Excel for data analytics for several reasons:

- Data Transformation: Power Query allows you to efficiently clean, reshape, and transform data from various sources. This is essential for preparing data for analysis.
- Data Connection: It simplifies data connections, making it easier to connect to diverse data sources like databases, web services, or files, ensuring you're working with the most up-to-date information.
- Data Cleansing: Power Query provides tools for data cleansing and quality control, helping you identify and resolve issues like missing values.



#### Click here for full list of prompts used

# Imagine (and Create) the Possibilities – 4

**Scenario** – I want to be able to capture a thought on my phone, and have it captured and appended to an existing note on my iPhone. How can I do this? *Let's have a conversation...* 

## Brainstorm with ChatGPT

# **Prompts:**

62

- 1 "I would like your advice on dealing with the iPhone question that I have."
- 2 "What I want to be able to do is anytime I have a thought about something that I need to do or something I need to remember, I want to be able just to speak it into my phone."
- 3 "Actually, what I'd like to do is have my thoughts appended to an existing note"
- 4 "How about using Apple shortcuts to set up an automation routine?" (walks me through

#### creating a shortcut to do this – using Apple Notes)

- 5 "That is great, thank you."
- 6 "One more question. So I have the Apple Note, and I want to set up a shortcut just to pin that note to my home screen. How do I do that?" (again, walks me through creating an Apple shortcut to do this)
- 7 Fantastic. Last thing is I want to take the two shortcuts that I'm going to create on my home screen. (ChatGPT cuts me off...)
- 8 I want to put them in a folder on my dock, on the iPhone dock. How do I do that? (Perfect – done!)

Brainstorm a process with the chatbot via conversation... in my car!

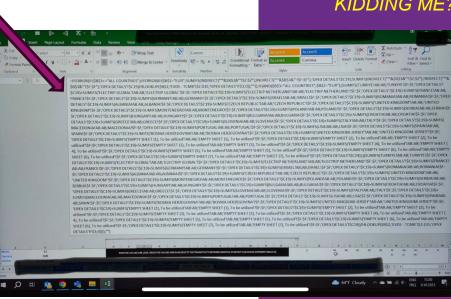


# Imagine (and Create) the Possibilities – 5 (ADA)

**Scenario** – An Excel file just landed in your lap and, upon opening, the first thing you see is this chaos. (*This image was actually shared by a LinkedIn user!*)

#### **Prompts:**

- 1 "You are to act as an Excel formula expert. Please review the formula in this image and share your insights."
- 2 "Please list the functions used in the formula."
- 3 "Please list the worksheets that are referenced in the formula."
- 4 "Try the worksheet list request again, using the following formula text" – [pasted in formula]
- 5 "How many characters are in that formula?" 🗙





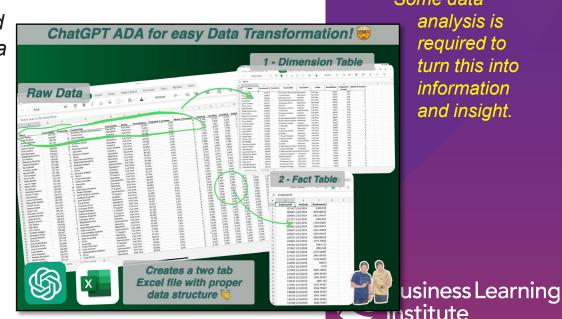
Do SOMETHING with this Excel formula –

#### ARE YOU KIDDING ME??

# Imagine (and Create) the Possibilities – 6.1 (ADA)

**Scenario** – You are a manager in the Human Resources department and an Excel file representing budgeted payroll for the next year has been passed over to you. The head of the department is looking for some data analysis to make sense out of these details.

- **Step 1** Upload the Excel file and ask ChatGPT to review the data and conduct some necessary data cleaning and transformation for you.
- Once this is done, have ChatGPT create an Excel file with the properly structured data that you can use for analysis.



You've received a Payroll Budget file for the upcoming year.

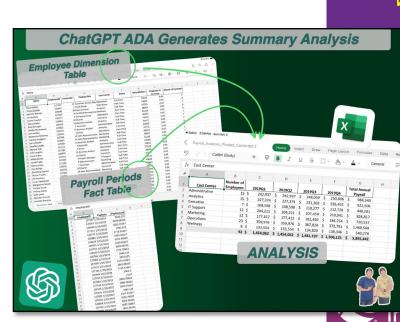
#### Some data analysis is required to turn this into information and insight.

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# Imagine (and Create) the Possibilities – 6.2 (ADA)

**Scenario** – You are a manager in the Human Resources department and an <u>Excel file representing budgeted payroll</u> for the next year has been passed over to you. The head of the department is looking for some data analysis to make sense out of these details. (**Part 2**)

- Step 2 Using the ChatGPT Excel data file, we are going to load that and ask CGPT to create a basic pivot table analysis from this data. Done.
- <u>What's the big deal?</u> We just created a clean dataset and a basic analysis without needing to build this ourselves in Excel!



You've received a Payroll Budget file for the upcoming year.

We have the cleaned data, now to create a basic pivot table analysis

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65

# Forbes Article – 7/14/24 "AI Double Edged Sword"

In minutes, turn an insightful article into a fantastic resource for

- you,
- your team,
- your organization,
- your network, and
- Your clients!

# Add value with almost no effort!

# FORBES - Al's Double-Edged Sword: Mana While Seizing Opportunities (AI Summary & Analy July 14, 2024 **Table Of Contents** DOCUMENT OVERVIEW PROMPT 1 - SUMMARIZE ARTICLE. **PROMPT 2 - EXTRACT URL LINKS FROM ARTICLE** PROMPT 3 - LIST ADVANTAGES, THEN RISKS OF AI. . 10 Introduction: Positive Comments on AI from the Article... 10 ....11 Introduction: Risks Associated with AI from the Article. INVENIO ADVISORS, LL Page 1



# Explore 5 Use Cases – Apply Them!





# Wrap Up / Resources



Overheard

"I've never met a professional that wants to take two hours to do something that they could achieve in two minutes or two seconds. No one wants to do things the long way. The question is what are they going to do with a lot of their new-found time."

—Scott Belsky, Adobe's chief strategy officer and EVP of design and emerging products, said in a Wednesday episode of the *Big Technology* podcast. According to Belsky, graphic designers are adopting recently introduced AI features in Adobe Photoshop and Illustrator that save them huge amounts of time, *Fortune* reported.

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# Learning Objectives

- Recognize what Generative AI is and identify the primary GPT models.
- 2. Use and be comfortable applying ChatGPT in a professional context, considering it's limitations and ethical considerations. ✓
- 3. Apply ChatGPT into your daily workflow to improve productivity and automate tasks.
- Recall various Gen Al/ChatGPT practical application use cases to consider in your workplace. ✓

"The more that you read, the more things you will know. The more that you learn, the more places you'll go."

- Dr. Seuss

# Recommended AI Experts to Follow

- 1. Connor Grennan
- 2. <u>Allie K. Miller</u>
- 3. Ethan Mollick
- 4. Paul Roetzer
- 5. <u>Glenn Hopper</u>
- 6. Jason Staats



Gen Al Training - Resources Handout

Recommended Experts to Follow

#### Influencers

Conor Grennan

- 1. Website https://www.ai-mindset.ai/
- 2. The AI Mindset Newsletter https://www.ai-mindset.ai/newsletter
- The Truth About Prompting -<u>https://www.ai-mindset.ai/ai-mindset-newsletter/truth-about-prompting</u>
- 4. LinkedIn https://www.linkedin.com/in/conorgrennan/
- 5. YouTube https://www.youtube.com/@ConorGrennan

Allie K. Miller

- 1. Website AI with Allie https://www.alliekmiller.com/
- 2. The AI with Allie Newsletter -<u>https://aiwithallie.beehiiv.com/</u> (subscribe and receive 50-page FREE ChatGPT Guide)

Page 1

3. Al with Allie - Becoming an Al-Enhanced Human (FREE 5-day educational email course) -

#### INVENIO ADVISORS, LLC



# Learning Objectives

- Set up and be comfortable using ChatGPT in a professional context.
- 2. Integrate ChatGPT into their daily workflow to automate tasks and improve productivity.
- Use ChatGPT effectively in team environments, integrate it into their personal knowledge management process, and troubleshoot common issues that may arise.
- 4. Identify various Gen AI/ChatGPT use cases to apply immediately in your workplace. ✓

"The more that you read, the more things you will know. The more that you learn, the more places you'll go."

- Dr. Seuss



# Questions and

# comments





Donald R. Tomoff, MBA, CPA Invenio Advisors, LLC

# Thank you



Don LinkedIn – Let's Connect!

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# What is the Business Learning Institute?

BLI is a training affiliate of the AICPA-CIMA. BLI's mission is to deliver competency-based courses, content and community that enhance learning and foster organizational and executive leadership.

BLI has grown into the largest provider of on-site training in the country. Pam and the Customized Learning Solutions team have grown the business in three core segments – Corporate, Firm and Government.

# The BLI Curricula

Today's business environment demands the need to gain competencies and share strategic knowledge. BLI delivers competency-based curriculum, courses, content, and community to enhance learning and grow intellectual capital for organizational and executive leadership.

These soft skills are essentially people skills – the non-technical, intangible, performance skills that determine your strengths as a leader, manager, and team member.

#### STRATEGIC MANAGEMENT

Strategic conversation reflects the dynamics between the organization and its environment. The closer the language reflects current and potential customer dynamics, the higher the company's profit potential.

#### LEADERSHIP DEVELOPMENT

Great leadership is one of the most valued of all human activities. Modern myth holds that "leaders are born not made," but leadership is a set of observable and learnable practices - it is the process people use when they bring out the best in others and themselves.

#### **BUSINESS MANAGEMENT**

As the business world moves at an incredible pace, keeping up is a key to success. Today's financial managers must be able to translate strategy to operational and corporate growth.

#### TECHNOLOGY AND COMPUTER SKILLS

Harness the technology you use every day to make your business life easier and allow you to work smarter.

#### PERFORMANCE MEASUREMENT MANAGEMENT

Executives and managers must effectively transform their firms or companies into high performance organizations and progressively identify and develop the appropriate core competencies and link them to their business strategies.

#### COMMUNICATION SKILLS

Many people in the business field cannot communicate effectively and, even more damaging, don't realize it. Success is not defined solely by a product line or service - it relies on relationships formed and maintained through skillful communications. Your competitors know this. Do you?

#### TECHNICAL EXPERTISE

Keeping up with technical competencies is a core business requirement for financial professionals. Staying attuned to the latest changes, updates, and regulations are necessary components to staying competitive in an ever-changing business environment.

Please note that many programs in this catalog are available in webcast format. Contact a BLI Customized Learning consultant if you are interested in a webcast.

TO GET STARTED WITH MEETING YOUR TRAINING NEEDS EMAIL LEARN@BLIONLINE.ORG