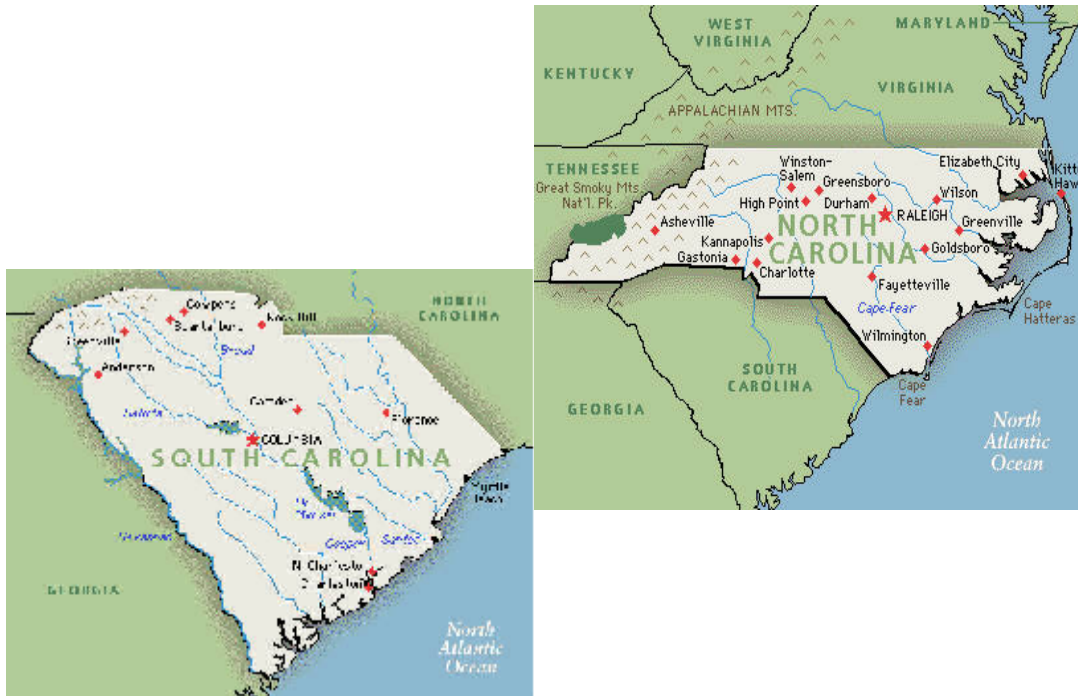




Internal Revenue Service **IRS.gov**

DEPARTMENT OF THE TREASURY

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The Carolinas Practitioner's Directory 2012



Practitioners' Edition

Revised June 2012

New Greensboro Office: Alamance Building 4905 Koger Blvd., Greensboro, NC 27407-2734

Internal Revenue Service – North & South Carolina

Appeals

Area 2 Team Manager, Collection Appeals <i>Cathy Lacienski</i>	(704) 548-4196
Administrative Assistant, <i>Kathi Shine</i>	(704) 548-4198
Area 4 Team Manager, Examination Appeals <i>Jennifer Sawyer</i>	(336) 574-6255
Administrative Assistant, <i>Sheila B. (Renee) Williams</i>	(336) 574-6253
Customer Service/Outreach	(559) 456-5931

Chief Counsel

Associate Area Counsel, <i>Amy Seals</i>	(336) 574-6310
Associate Area Counsel, <i>Craig Young</i>	(336) 574-6039
Office Manager, <i>Luz Mendez</i>	(336) 574-6324

Communications & Liaison

Public Affairs Specialist, Greensboro NC, <i>Mark Hanson</i>	(336) 574-6040
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Communications and Stakeholder Outreach

Stakeholder Liaison, Area Manager, <i>David Yeskoo</i>	(804) 916-3851
Management Assistant, <i>Terza Lowdermilk</i>	(336) 574-6311

Compliance – Fraud-Bank Secrecy Act (BSA)

Territory Manager, Washington DC, <i>Wanda Griffin</i>	(202) 874-5701
Group Manager, Hickory NC, <i>Nancy Watts</i>	(828) 267-7620

Compliance Services – Small Business Self-Employed Division

Advisory Territory Manager, <i>Marcia Smith</i> , Philadelphia PA	(904) 665-0845
Technical Services Advisory Group Manager, <i>Justin Whitaker</i>	(336) 574-6418
Insolvency Territory Manager, <i>Daryl Galloway</i>	(704) 548-4355
Administrative Assistant, <i>Angelo Sellers</i>	(704) 548-4358
SC Insolvency Group Manager, Columbia, NC <i>Evalina Ramsey</i>	(803) 312-7827
NC Insolvency Group Manager, Greensboro, NC <i>Jamie Brown</i>	(336) 574-6417
NC Insolvency Group Manager, Greensboro, NC <i>Linda Kormylo</i>	(804) 916-8063
Examination Technical Services, Group Manager, <i>Carolyn Heath</i>	(336) 574-6454

Criminal Investigation Division

Special Agent in Charge, Charlotte NC, <i>Jeannine Hammett</i>	(704) 548-4240
Assistant Special Agent in Charge, Charlotte NC, <i>Kay Jernigan</i>	(704) 548-4239
Administrative Assistant, <i>Debra Perez</i>	(704) 548-4241
Public Information Officer, Raleigh, <i>Nancy Hatfield</i>	(919) 856-4283 ext 408
Supervisory Special Agent for:	
Asheville/Charlotte NC, <i>Cathleen Hollowell</i>	(704) 548-4177
Charlotte/Greensboro NC, <i>Christopher Garner</i>	(504) 558-3428
Fayetteville/Raleigh NC, <i>John Rankin III</i>	(919) 856-4283 ext 400
Greensboro/Winston Salem NC, <i>Kathy Hout</i>	(336) 574-6265
Raleigh/Wilmington NC, <i>Christopher Altemus</i>	(919) 856-4283 ext 402
Charleston/Myrtle Beach SC, <i>Robert Valach</i>	(843) 414-1452
Columbia/Greenville SC, <i>Thomas Oenbrink</i>	(803) 312-7816

Estate & Gift

Help Line	(800) 829-4933
Territory Manager, <i>Darlene Perez</i> , Trenton NJ	(609) 858-7908
SC Manager, <i>Milene McCutcheon</i>	(904) 665-1300
NC Manager, <i>Connie R. Doyle</i>	(336) 574-6396

Internal Revenue Service – North & South Carolina

Field Assistance – Wage & Investment (Formerly Walk-in Assistance)

Area Director, <i>Donna Kramer</i> , Cincinnati, OH	(513) 263-4041
Administrative Assistant, <i>Lisa Cothorn</i>	(336) 574-6060
Territory Manager, <i>Constance Walker</i>	(336) 574-6084
Management Assistant, <i>Tomi Walker</i>	(336) 574-6085

Managers and Posts of Duty:

Asheville NC/Charlotte/Hickory NC, Group Manager, <i>Phyllis Gilmer</i>	(704) 548-4136
Durham/Greenville/Raleigh NC, Group Manager, <i>Linda Davis</i>	(919) 850-1106
Fayetteville/Wilmington NC, Group Manager, <i>Alyecee Banoczi</i>	(910) 254-5160
Greensboro/Winston-Salem NC/Danville VA, Group Manager, <i>Shelia McCauley</i>	(336) 574-6050
Charleston/Florence/Myrtle Beach SC, Group Manager, <i>Gail Banbury</i>	(843) 414-1472
Columbia/Greenville SC, Group Manager, <i>Cynthia McIntyre</i>	(864) 286-7070

Field Compliance, Small Business Self Employed Specialty Division

Excise Manager Group 4 , <i>Stephen Sexton</i>	(803) 312-7836
Employment Tax Territory Manager, <i>Roderick McArthur</i>	(404) 338-9363
Durham NC, Group Manager, <i>Linda McGehee</i>	(919) 402-0573
Special Enforcement (SEP) Territory Manager, <i>Terry Travers</i>	(904) 665-1280
Carolinas Group Manager, <i>Jo Anna Carrie</i>	(843) 414-1443
Offer in Compromise Group Manager, <i>John Harrell</i>	(904) 665-2030

Field Compliance, Small Business Self Employed Division – Examination

Exam Territory Manager , <i>S. Gayle Patterson</i>	(704) 548-4392
Management Assistant, <i>Michelle Gilmore</i>	(704) 548-4421

Managers and Posts of Duty:

Asheville NC/Bristol VA, Group Manager, <i>Tim Ratliff</i>	(828) 225-8417
Charlotte/Hickory NC, Group Manager, <i>Margaret McCarter</i>	(704) 548-4381
Charlotte/Winston Salem NC, Group Manager, <i>Charles Polk</i>	(704) 548-4532
Columbia/Florence SC, Acting Group Manager, <i>Henrietta Duncan</i>	(803) 312-7744
Columbia SC, Group Manager, <i>Alice M. Robinson</i>	(803) 312-7831
Greensboro NC, Group Manager, <i>Vance Dixon</i>	(336) 574-6480
Greenville SC, Group Manager, <i>Vickie Lemon</i>	(803) 286-7015

Exam Territory TCO Manager , <i>Michael King</i>	(704) 548-4236
Management Assistant, <i>Marsha Kirkland</i>	(803) 312-7785
Charlotte/Fayetteville/Hickory/Wilmington NC, <i>Michael Porter</i>	(704) 548-4146
Charlotte/Durham/Greensboro/Raleigh NC, <i>Yolanda Johnson</i>	(704) 548-4373
Charleston/Columbia SC, <i>Sarah B. Norris</i>	(803) 312-7815

Exam Territory Manager , <i>Winford Barr</i>	(919) 850-1165
Management Assistant, <i>Lynne Conlin</i>	(919) 850-1175

Managers and Posts of Duty:

Durham/Fayetteville NC, Group Manager, <i>Glenwood Cooper</i>	(910) 223-3535
Greenville NC, Group Manager, <i>John Molloy</i>	(252) 561-4043
Raleigh NC, Group Manager, <i>Penny Price</i>	(919) 850-1154
Wilmington NC, Group Manager, <i>Abigail Pope</i>	(910) 254-5106
Beaufort/Charleston SC, Acting Group Manager, <i>Laura Veronie</i>	(843) 524-1182
Hampton/Norfolk VA, Group Manager, <i>Donna Ferguson</i>	(757) 213-3814
Richmond VA, Group Manager, <i>Debra Quash</i>	(804) 916-8282
Richmond VA, Group Manager, <i>Vicki Stringer</i>	(804) 916-8059

Field Compliance, Small Business Self Employed Division - Collection

Program Manager , <i>Sheila Johnson</i>	(803) 312-7780
Management Assistant, <i>Derrick Samuels</i>	(803) 312-7833

Managers and Posts of Duty:

Charleston/Beaufort SC, Group Manager, <i>Melvenia McKinney</i>	(843) 524-9774
Charlotte NC, Group Manager, <i>Robert Boyce</i>	(704) 548-4343

Managers and Posts of Duty:

Charlotte NC, Group Manager, <i>Paul Cooke</i>	(704) 548-4348
Columbia SC, Group Manager, <i>Johnie Goodlett</i>	(803) 312-7762
Columbia SC, Group Manager, <i>Cecelia Hill</i>	(803) 253-3112
Columbia SC/Greenville SC, Group Manager, <i>John Gray</i>	(864) 286-7065
Fayetteville NC, Group Manager, <i>Lori Graham</i>	(910) 483-7057
Fayetteville/Greenville NC, Group Manager, <i>Steve Block</i>	(910) 223-3526
Wilmington NC/Florence SC/Myrtle Beach SC, Group Manager, <i>William E. Passmore</i> ...	(910) 254-5130
Program Manager, <i>Janet Fandre</i>	(336) 574-6456
Administrative Assistant, <i>Eboni Shotwell</i>	(336) 574-6384

Managers and Posts of Duty:

Asheville/Hickory NC, Group Manager, <i>Rosemarie Miller</i>	(828) 225-8414
Bristol/Roanoke/Staunton VA, Group Manager, <i>Ricky Wagner</i>	(540) 767-7419
Durham/Raleigh NC, Group Manager, <i>Olanda Sample</i>	(919) 402-0571
Greensboro NC, Group Manager, <i>Shaun Dennis</i>	(336) 574-6383
Greensboro NC, Group Manager, <i>Sandra Wilborne</i>	(336) 574-6382
Greensboro/Winston-Salem NC, Group Manager, <i>Christopher Ray</i>	(336) 728-4050
Raleigh NC, Group Manager, <i>Lisa Ewell</i>	(919) 850-1163
Raleigh NC, Group Manager, <i>Susan Pliler</i>	(919) 850-1172

Large Business & International Division

Computer Audit Specialist, Group Manager, <i>Mark Robinson</i>	(704) 548-4450
Lead Computer Audit Specialist, Charlotte, NC <i>John Redding</i>	(704) 548-4278
General Engineer Manager, Atlanta, GA <i>N. Kendrick Flint</i>	(404) 338-9561
Financial Services Territory Manager, <i>Terrance Dawson</i>	(704) 548-4248
Management Assistant, <i>Jennifer King</i>	(704) 548-4351
Financial Services Manager, Asheville/Charlotte NC, <i>Laverne Rice</i>	(704) 548-4279
Financial Services Manager, Charlotte/Winston Salem NC, <i>Monica Lutz</i>	(704) 548-4262
Financial Services Manager, Charlotte NC, <i>James Robson</i>	(704) 548-4281
Financial Services Manager, Charlotte NC, <i>Teresa Parrish</i>	(704) 548-4272
Financial Services Manager, Charlotte NC, <i>Mary S. Socks</i>	(704) 462-5993
Financial Services Mgr., Durham/Greenville/Greensboro/Raleigh NC, <i>Lisa Hedgepeth</i> ..	(919) 401-0311
Financial Services Manager, Charleston/Columbia/Greenville SC, <i>Carolyn Davidson</i>	(864) 286-7040
Financial Services Manager, Bristol/Roanoke VA, <i>Robert Harris</i>	(540) 767-7401

Stakeholder Liaison Field – Small Business Self Employed Division

South Atlantic Territory Manager, Greensboro NC, <i>David Yeskoo</i>	(804) 916-3851
Management Assistant, <i>Terza Lowdermilk</i>	(336) 574-6311
e-IRS Coordinator, Charlotte NC/SC, <i>Evette Davis</i>	(704) 548-4350
Stakeholder Liaison, Greensboro NC, <i>Eugenia Tabon</i>	(336) 547-6404
Stakeholder Liaison, Greensboro NC, <i>Evelyn Williamson</i>	(336) 574-6403
Stakeholder Liaison, Columbia SC, <i>Nivia Hayes</i>	(803) 312-7774

Stakeholder, Partnerships, Educations & Communication – Wage & Investment Division

Territory Manager, North Carolina, <i>Debra Patterson</i>	(336) 574-6439
Administrative Assistant, <i>Cheryl Carrington</i>	(336) 574-6440
Territory Manager, SC and Western NC, <i>Steven F. Owens</i>	(803) 312-7820
Administrative Assistant, <i>Rory Goodrick</i>	(803) 312-7763

Privacy, Governmental Liaison and Disclosure (PGLD)

Deputy Director, Office of Privacy and Information Protection, Columbia SC <i>Frances Kleckley</i>	(803) 312-7786
NC/SC Disclosure Officer, Jacksonville FL, <i>Paula Curren</i>	(904) 665-1175
Governmental Liaison, Raleigh NC, <i>Joan Proctor</i>	(919) 850-1164

Tax Exempt and Government Entities

Customer Account Services – Toll Free Number.....	(877) 829-5500
Employee Plans Manager, Greensboro NC, <i>Carla Smith</i>	(614) 280-8856
Employee Plans Manager, Charlotte/Greensboro, NC/Columbia, SC <i>Jalena Baumgardner</i>	(704) 548-4512
Employee Plans Manager, Columbia, SC <i>Steve Moses</i>	(202) 874-0186
Exempt Organizations Manager, Greensboro, NC/Richmond VA, <i>Lisa E. Downs</i>	(804) 916-8207
NC/SC Federal, State & Local Governments Manager, Maitland FL, <i>Willie Clayton</i>	(321) 441-2515
Indian Tribal Government Program Manager, Denver CO, <i>Christie Jacobs</i>	(720) 956-4504
NC Tax Exempt Bonds Manager, Canton OH, <i>Tanya Kryah</i>	(330) 588-4412

Taxpayer Advocate Service

Supervisory Associate Advocate NC, <i>Tina Junczewicz</i>	(336) 574-6213
Administrative Assistant, <i>Felicia Westry</i>	(336) 574-6215
Supervisory Associate Advocate SC, <i>Gwendolyn Sonier</i>	(803) 312-7842
Administrative Assistant, <i>Valerie Lawton</i>	(803) 312-7788

TIGTA (Treasury Inspector General for Tax Administration)

Assistant Special Agent in Charge NC, <i>Gerald Hurry</i>	(336) 547-4022 ext 4
Special Agent SC, <i>Mark Morini</i>	(803) 765-5895

IRS Field Offices Located in South Carolina

Charleston – 1 Poston Road, Suite 200, Charleston SC 29407-3424

Collection Manager, <i>Melvenia McKinney</i>	(843) 524-9774
Criminal Investigation, <i>Robert Valach</i>	(843) 414-1452
Exam Manager, <i>Jo Anna Carrie</i>	(843) 414-1443

Columbia – 1835 Assembly Street, Room 657, MDP 32, Columbia SC 29201-2430

Collection Manager, Group 31, <i>Johnie Goodlett</i>	(803) 312-7762
Criminal Investigation Supervisory Special Agent, <i>Thomas Oenbrink</i>	(803) 312-7816
Columbia TCO Group Manager, <i>Sarah B. Norris</i>	(803) 312-7815
Examination Manager, <i>Alice M. Robinson</i>	(803) 312-7831
Examination Acting Manager <i>Henrietta Duncan</i>	(803) 312-7744
Excise Tax Manager, <i>Stephen Sexton</i>	(803) 312-7836
SPEC Manager, <i>Steven F. Owens</i>	(803) 312-7820

Florence – John McMillan Federal Building, 401 West Evans Street, Room 110, Florence SC 29501-3460

Examination Manager, <i>Alice M. Robinson</i>	(803) 312-7831
Examination Acting Manager <i>Henrietta Duncan</i>	(803) 312-7744

Greenville – 440 Roper Mountain Road, Suite E, Greenville SC 29615-4242

Collection Manager, <i>John Gray</i>	(864) 286-7065
Examination Manager/Commissioner's Representative, <i>Vickie Lemon</i>	(864) 286-7015

Myrtle Beach – 601 19th Avenue North, Suite 101, Myrtle Beach SC 29577-3103

Collection Manager, <i>William E. Passmore</i>	(910) 254-5130
Examination Manager, <i>Abigail Pope</i>	(910) 254-5106

IRS Field Offices Located in North Carolina

Asheville – 151 Patton Ave, Room 167, Asheville, NC 28801-2638

Collection Manager, *Rosemarie R. Miller* (828) 225-8414
 Examination Manager, *Tim Ratlif* (828) 225-8417

Charlotte - Five Resource Square, 10715 David Taylor Drive Charlotte, NC 28262-1283

Collection Manager, *Paul Cooke* (704) 548-4348
 Collection Manager *Robert Boyce* (704) 548-4343
 LB&I Financial Services Territory Manager, *Terrance Dawson* (704) 548-4248
 Computer Audit Specialist, LB&I Manager, *Mark Robinson* (704) 548-4450
 Examination Manager, *Margaret McCarter* (704) 548-4381
 Examination Manager, *Michael Mikula* (704) 548-4385
 Examination Manager, *Michael Porter* (704) 548-4146
 Examination Manager, *Yolanda Johnson* (704) 548-4373

Financial Services Large Business and International (LB&I) Business Team Manager for:

Charlotte NC, *Laverne J. Rice* (704) 548-4279
 Charlotte NC, *James Robson* (704) 548-4281
 Charlotte NC, *Monica Lutz* (704) 548-4262
 Charlotte NC, *Teresa Parrish* (704) 548-4272
 Charlotte NC, *Mary S. Socks* (703) 462-5993

Durham – 3308 Chapel Hill Blvd, Suite 132/140, Durham, NC 27707

Collection Manager, *Olanda Sample* (919) 402-0571
 Examination Manager, *Glenwood Cooper* (910) 223-3535
 Employment Tax Manager, *Linda McGehee* (919) 402-0573

Fayetteville - Systel Building, 225 Green Street, Suite 405, Fayetteville NC 28301-5043

Collection Manager, *Lori Graham* (919) 483-7057
 Examination Manager, *Glenwood Cooper* (910) 223-3535
 Field Assistance Manager, *Alyecee Banoczi* (910) 254-5160

Greensboro – Alamance Building, 4905 Koger Blvd, Suite 102, Greensboro, NC 27407-2734

Wage & Investment Territory Manager, *Constance Walker* (336) 574-6084
 Field Assistance Manager, *Shelia McCauley* (336) 574-6050
 Collection Program Manager, *Janet Fandre* (336) 574-6456
 Collection Manager, *Shaun Dennis* (336) 574-6383
 Collection Manager, *Sandra Wilborne* (336) 574-6382
 Examination Manager, *Vance Dixon* (336) 574-6480
 LB&I Financial Services Manager, *Lisa Hedgepeth*..... (336) 574-6387
 LB&I Manager, *Gabriel Negron* (336) 574-6066

Greenville – 2835 South Charles Blvd, Greenville NC 27858-5934

Examination Manager, *John Molloy* (252) 561-4043
 Collection Manager, *Teresa Richardson* (252) 561-4012

Hickory – Catawba Professional Bldg, 115 Fifth Ave NW, Hickory NC 28601

Anti-Money Laundering Group Manager, *Nancy Watts* (828) 267-7620

Raleigh – Somerset Park Bldg, 4405 Bland Road, Suite 107, Raleigh NC 27609-6293

Collection Manager, *Susan Pliier* (919) 850-1172
 Collection Manager, *Lisa T. Ewell* (919) 850-1163
 Examination Territory Manager, *Winford Barr* (919) 850-1165
 Criminal Investigator Supervisor, *Christopher Altemus* (919) 856-4283 ext 402
 Examination Manager, *Penny Price* (919) 850-1154
 Employment Tax Manager, *Linda McGehee* (919) 402-0573

Wilmington – Randall Building, 3340 Jaeckle Drive, Wilmington NC 28403

Field Assistance Manager, *Alyecee Banoczi* (910) 254-5160
Collection Manager, *William Passmore*, Suite 101 (910) 254-5130
Examination Manager, *Abigail Pope*, Suite 101 (910) 254-5106

Winston-Salem – U.S. Courthouse, 251 N Main Street, Suite 118, Winston Salem NC 27101

Collection Group Manager, *Christopher Ray* (336) 728-4050
Examination Group Manager, *Charles Polk* (704) 548-4532

IRS Taxpayer Assistance Center Locations (Walk-in Offices)

Direct walk-in tax assistance is available from five South Carolina IRS offices and ten North Carolina Offices. Office hours are Monday through Friday, 8:30 a.m. to 4:30 p.m. Multilingual assistance is available in every office. Hours of operation are subject to change. Assistance is also available by calling the toll-free tax assistance number, 1-800-829-1040. Telephone assistance is available Monday through Friday 7:00 am to 7:00 PM (in all time zones). The message line is available 24 hours a day, 7 days a week.

See [IRS.gov/Tax Professionals/Contact My Local Office/SC](https://www.irs.gov/Tax-Professionals/Contact-My-Local-Office/SC) or NC for services provided at each office.

South Carolina

City	Street Address	Days/Hours of Service	Telephone*
Columbia	1835 Assembly St. Columbia, SC 29201	Monday-Friday - 8:30 a.m- 4:30 p.m. Services Provided	(803) 765-5544
Florence	401 W. Evans St. Florence, SC 29501	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(843) 664-8889
Greenville	440 Roper Mountain Rd. Greenville, SC 29615	Monday-Friday - 8:30 a.m.- 4:30 p.m. Services Provided	(864) 286-7095
Myrtle Beach	601 19th Ave. N. Myrtle Beach, SC 29577	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:00 noon-1:00 p.m.) Services Provided	(843) 626-2700
Charleston	1 Poston Rd. Suite 200 Charleston, SC 29407	Monday-Friday - 8:30 a.m.- 4:30 p.m. Services Provided	(843) 566-0209

North Carolina

City	Street Address	Days/Hours Of Service	Telephone*
Asheville	151 Patton Ave. Asheville, NC 28801	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(828) 271-4764
Charlotte	Five Resource Square Suite 1-300 10715 David Taylor Drive Charlotte, NC 28262	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(704) 548-4100
Durham	3308 Chapel Hill Blvd. Durham, NC 27707	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(919) 401-0300
Fayetteville	225 Green St. Fayetteville, NC 28301	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:15 p.m.-1:00 p.m.) Services Provided	(910) 483-2587
Greensboro	4905 Koger Boulevard Greensboro, NC 27407	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(336) 574-6024
Greenville	2835 South Charles Blvd. Greenville, NC 27858	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(252) 561-4040
Hickory	115 Fifth Ave. NW Hickory, NC 28601	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(828) 345-1033
Raleigh	4405 Bland Rd. Raleigh, NC 27609	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(919) 850-1100
Wilmington	3340 Jaeckle Dr. Wilmington, NC 28403	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(910) 254-5198
Winston-Salem	251 N. Main St. Winston-Salem, NC 27101	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 11:30 a.m.-12:30 p.m.) Services Provided	(336) 728-4039

IRS Carolinas Quick Reference Guide

Appeals Customer Service (www.irs.gov/appeals)	(800) 829-1040
Automated Collection Service (ACS)	(800) 829-7650
Automated Filing Extension	(888) 796-1074
Automated Substitute for Return (ASFR) Call Site	(866) 681-4271
Bankruptcy Cases	(336) 574-6420
Business and Specialty Tax Line (including EIN, Form 941, and other business taxes)	(800) 829-4933
Employer Identification Number (EIN) (keyword EIN)	www.irs.gov
Estate and Gift Tax Returns Help Line	(800) 829-4933
Centralized Lien Processing Unit (Lien Payoff/Release Requests)	(800) 913-6050
Centralized Lien Release and Payoff Fax	(859) 669-3805
NC/SC Technical Advisory (Technical Lien Questions, Lien Withdrawal, Discharge, Subordination Requests)	(336) 574-6050
Disaster Relief: IRS number for presidentially declared disaster areas	(866) 562-5227
Electronic Federal Tax Payment System (EFTPS) Enrollment (www.eftps.gov)	
Business	(800) 555-4477
Individual	(800) 316-6541
Espanol	(800) 244-4829
TTY/TDD	(800) 733-4829
Electronic Return Originator e-Help desk (E-Services)	(866) 255-0654
Excise Tax (F2290-Highway Use Tax; F-720 Qtr Excise; F-730-Wagering; F11-C)	(866) 699-4096
Excise, Dyed Fuel	(803) 765-5740
Excise, Dyed Fuel & 637 Registrations	(803) 253-3518
Exempt Organizations (Employer Retirement Plans, Tax Exempt Bonds, Government Entities)	(877) 829-5500
EO	www.irs.gov/eo
EP	www.irs.gov/ep
FSLG	www.irs.gov/govts
ITG	www.irs.gov/tribes
TEB	www.irs.gov/bonds
Filing Locations	www.irs.gov/file
Forms and Publications	(800) 829-3676
Fraud Referral (Report suspected fraud (Keyword reporting fraud)	www.irs.gov
(Use Form 3949-A, mail to IRS, Fresno, CA 93888)	
Report Tax Schemes	(866) 775-7474
Freedom of Information	www.irs.gov/foia
Local	(904) 665-1175
Health Coverage Tax Credit (HCTC) (www.irs.gov – keyword HCTC)	(866) 628-4282
TTY/TDD	(866) 626-4282

Hearing Impaired Telephone Assistance	(800) 829-4059
Identity Theft (keyword Identity Theft)	(800) 908-4490 www.irs.gov
Individual Taxpayer Identification Number (ITIN) (keyword ITIN)	www.irs.gov
Information Reporting (Payers, employers, F1099, W-2, W-3)	(866) 455-7438
TDD	(304) 579-4827
International	(304) 263-8700
Internal Revenue Service Toll Free	(800) 829-1040
Or visit our website at www.irs.gov . (Toll free Spanish speaking assistance is available)	
International Customer Service	(267) 941-1000
NC Department of Revenue	(877) 252-3052
Office of Tax Shelter Analysis (www.irs.gov/businesses/corporations)	(866) 775-7474
E-mail: irs.tax.shelter.hotline@irs.gov	
Offer-in-Compromise	(866) 611-6191
Power of Attorney (POA) FAX Memphis Campus.....	(855) 214-7519
(AL,AR,CT,DE,DC,FL,GA,IL,IN,KY,LA,MA,MD,ME,MI,MS,NH,NJ,NY,NC,OH,PA,RI,SC,TN,VT,VA,WV)	
Ogden Campus.....	(855) 214-7522
(AK,AZ,CA,CO,HI,ID,IA,KS,MN,MO,MT,NE,NV,NM,ND,OK,OR,SD,TX,UT,WA,WI,WY)	
Philadelphia Campus	(267) 941-1017
(International POA)	
Stakeholder Liaison Practitioner Point of Contact	(336) 574-6311
Practitioner Priority Service	(866) 860-4259
Practitioner Tax Identification Number (PTIN)	(877) 613-7846
International	1(319) 464-3272
TTY	(877) 613-3686
Refund Hotline	(800) 829-1954
SC Department of Revenue (www.sctax.org)	
Taxpayer Advocate Service (www.irs.gov/advocate)	(877) 777-4778
TTY/TDD	(800) 829-4059
Local NC	(336) 574-6119
Local SC	(803) 253-3029
Tax Forms and Publications (www.irs.gov/formspubs)	(800) 829-3676
Tax Help for Individuals	(800) 829-1040
Tele-Tax Automated Federal Refund Information	(800) 829-4477

*North Carolina Department of Revenue (NCDOR)
Field Offices*

**** Office Days and Hours (for all offices): Monday – Friday 8:00 am to 5:00 pm ****
If you have questions regarding a NC notice you have received, please call the number listed on that notice.

Asheville - NC Department of Revenue
(877) 252-3052
2800 Heart Drive
Asheville NC 28806

Durham – NC Department of Revenue
(877) 252-3052
3518 Westgate Drive, Suite 110
Durham, NC 27707
*On the corner of Westgate Drive and
University Drive*

Fayetteville - NC Department of Revenue
(877) 252-3052
225 Green Street
Suite 800
Fayetteville NC 28301

Greenville – NC Department of Revenue
(877) 252-3052
2995 Radio Station Road
Greenville NC 27834

Raleigh - NC Department of Revenue
(877) 252-3052
4701 Atlantic Avenue, Suite 118
Raleigh NC 27604

Winston-Salem - NC Department of Revenue
(877) 252-3052
8025 Northpoint Blvd
Suite 250
Winston Salem, NC 27106

Charlotte - NC Department of Revenue
(877) 252-3052
301 McCullough Drive, Suite 300
Charlotte, NC 28262

Elizabeth City - NC Department of Revenue
(877) 252-3052
401 S Griffin Street
Suite 300
Elizabeth City NC 27906

Greensboro - NC Department of Revenue
(877) 252-3052
5 Centerview Drive (Koger Center)
Lenoir Building, Suite 100
Greensboro NC 27407

Hickory - NC Department of Revenue
(877) 252-3052
112 2nd St Place SE
Hickory NC 28602

Wilmington - NC Department of Revenue
(877)252-3052
3340 Jaeckle Drive Ste. 202

Wilmington NC 28403

Website: www.dor.state.nc.us
NC Forms (877) 252-3052
NC Tax Refund Inquiries (877) 252-4052
NC Assistance & Tax Questions (877) 252-3052

**North Carolina Electronic Tax Law Updates www.dor.state.nc.us/electronic
E-Services (877) 308-9103**





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QuickAlerts for e-file

Did you know that IRS has a service that alerts Electronic Return Originator's (EROs), Software Developers and Transmitters to e-file happenings... **almost the very moment they occur?** QuickAlerts keeps you in touch with first hand knowledge of processing delays, the moment they happen.

Employee Plans News

The Employee Plans News is issued periodically during the year and provides information about current developments and upcoming events within the retirement plan arena.

Explore IRS Social Media

The IRS participates on the following social media platforms, including:

- **YouTube** — The IRS has video channels that provide short, informative videos on various tax related topics in English, American Sign Language (ASL) and a variety of foreign languages.
- **Twitter** — IRS tweets include various tax-related announcements, news for tax professionals and hiring initiatives. [@IRStaxpros](https://twitter.com/IRStaxpros)
- **Facebook** — IRS has Facebook pages that post valuable tax information for tax professionals and those needing help in resolving long standing issues with the IRS. www.facebook.com/irstaxpros
- **IRS2Go** - A Smartphone application that lets you interact with the IRS using your mobile device to:
 - Get your refund status;
 - Get tax updates; and
 - Follow the IRS.

IRS Video Portal

The IRS Video portal contains presentations dedicated to helping the tax practitioner.

IRS Live

IRS Live is for the tax pro in the know. A live webinar, IRS Live is a panel discussion among IRS experts and industry professionals aimed at educating tax professionals on the most current and complex tax issues affecting them and their clients.

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